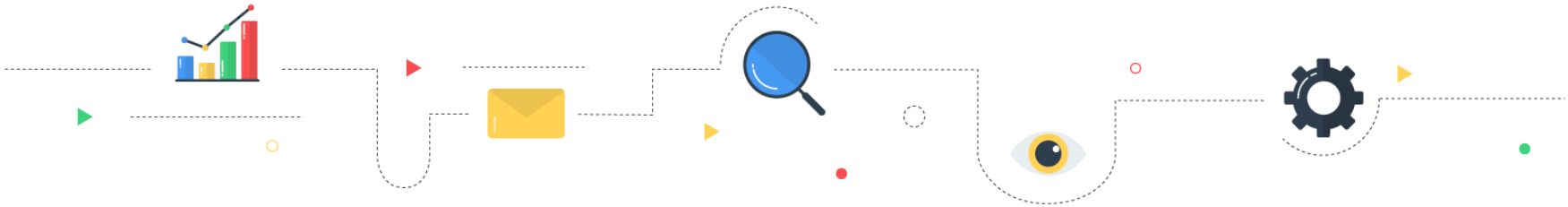
ManageEngine
Exchange Reporter Plus

Exchange Reporter Plus

A product walk-through



Overview

- What is Exchange Reporter Plus?
- Workings of Exchange Reporter Plus
- Why Exchange Reporter Plus?
- Reporting
- Auditing
- Monitoring
- Product settings
- License-related FAQs
- Next steps

What is

Exchange Reporter Plus?

What is Exchange Reporter Plus?

- Comprehensive Exchange reporting, monitoring, and change auditing tool
- Services supported: Exchange Server, Exchange Online, and Skype for Business
- **450+** reports on various Exchange entities–mailboxes, public folders, OWA, ActiveSync, and more
- Graphical representation of data

Critical insights and analytical data

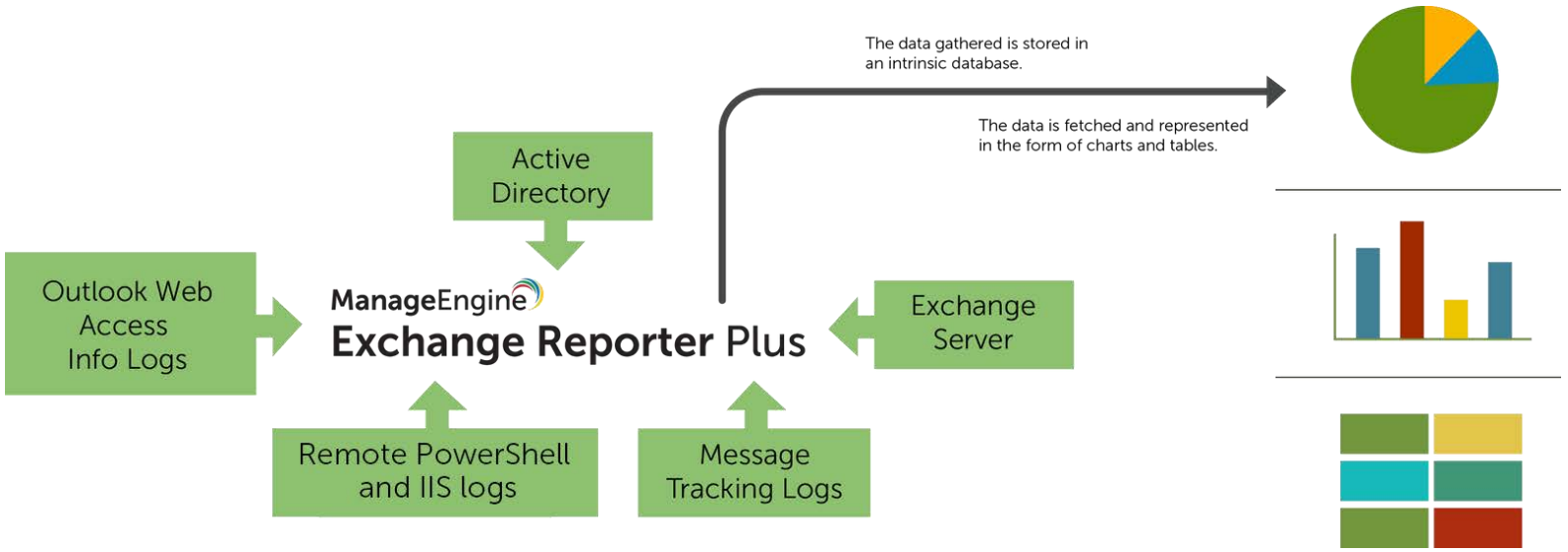
- Email traffic reports
- Exchange permissions report
- OWA, ActiveSync, EWS, IMAP, and POP3 **connectivity** reports
- Content reports
- Database and storage reports
- Public folder and distribution list reports
- **Compliance** reports for SOX, PCI, HIPAA, GLBA, and GDPR
- Tailor your own **custom** reports

Working of

Exchange Reporter Plus

Working of Exchange Reporter Plus

- Exchange Reporter Plus gathers data from different sources—such as Exchange Server, AD, IIS logs, and remote PowerShell—and presents them as meaningful reports



Admin account for gathering data

Features	Privileges required
Exchange Server reporting, auditing, and monitoring	The user account must be a member of the: **Domain Admins** group and **Organization Management** group
Exchange Online reporting and auditing	The user account must have a **Global Administrator** role
Skype for Business Server reporting	The user account must be a member of the **CsAdministrator** or **CsViewOnlyAdministrator** group

Why

Exchange Reporter Plus?

Why Exchange Reporter Plus?

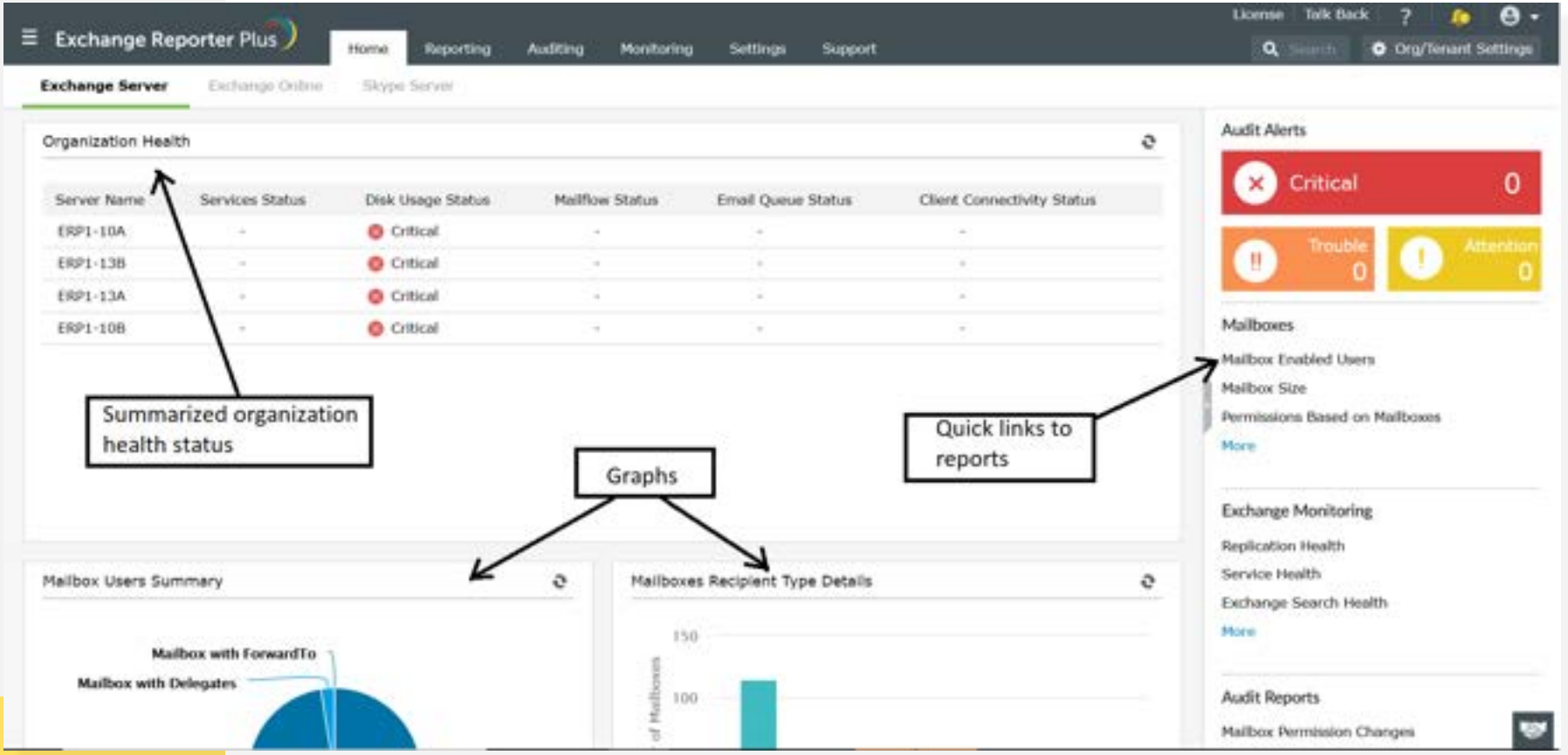
Features	Exchange Reporter Plus
Create rules to customize the actions to be audited	✓
Do away with complex PowerShell code	✓
Hybrid Exchange and Skype for Business reports in the same platform	✓
Create your own custom reports	✓
Get a graphical view of data with dashboards	✓
Export reports to CSV, PDF, HTML and XLS formats	✓
Get periodic emails updates using scheduled reports	✓

Why Exchange Reporter Plus?

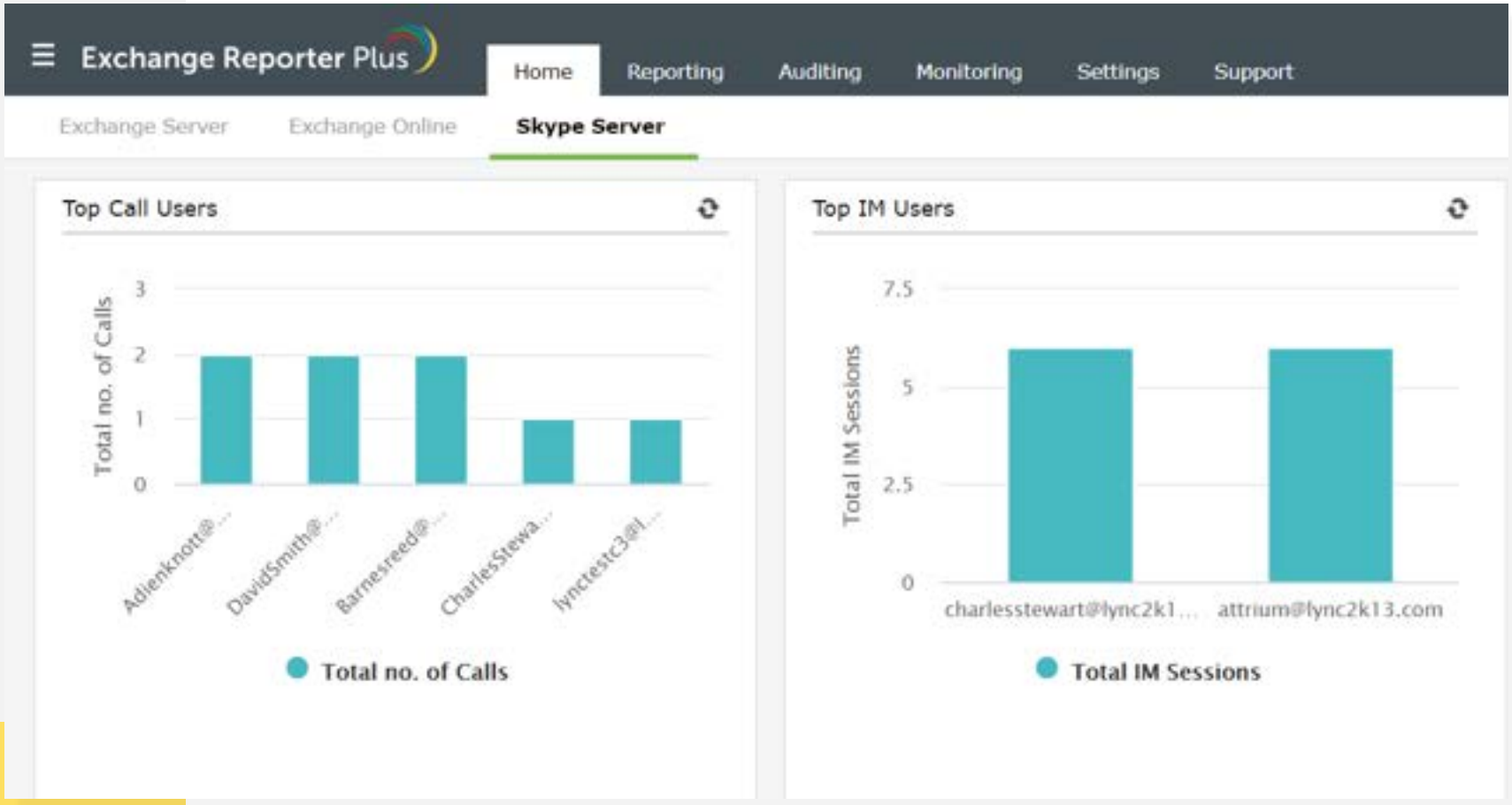
Features	Exchange Reporter Plus
Delegate customized roles to technicians (apart from admin and operator roles)	✓
Password-protected reports	✓
Advanced auditing and alerting filters	✓
Log forwarding to SIEM solutions	✓
Licensed based on number of mailboxes	✓
Manage and unmanage selected mailboxes as and when required	✓
Separate auditing for technician activities	✓

Product tour

Home tab


Exchange Reporter Plus
Home
Reporting
Auditing
Monitoring
Settings
Support
Exchange Server
Organization Health
Server Name
Services Status
Disk Usage Status
Mailflow Status
Email Queue Status
Client Connectivity Status
ERP1-10A
ERP1-13B
ERP1-13A
ERP1-10B
Critical
Summarized organization health status
Graphs
Quick links to reports
Audit Alerts
Critical 0
Trouble 0
Attention 0
Mailboxes
Mailbox Enabled Users
Mailbox Size
Permissions Based on Mailboxes
More
Exchange Monitoring
Replication Health
Service Health
Exchange Search Health
More
Audit Reports
Mailbox Permission Changes
Mailbox Users Summary
Mailbox with ForwardTo
Mailbox with Delegates
Mailboxes Recipient Type Details
150
100

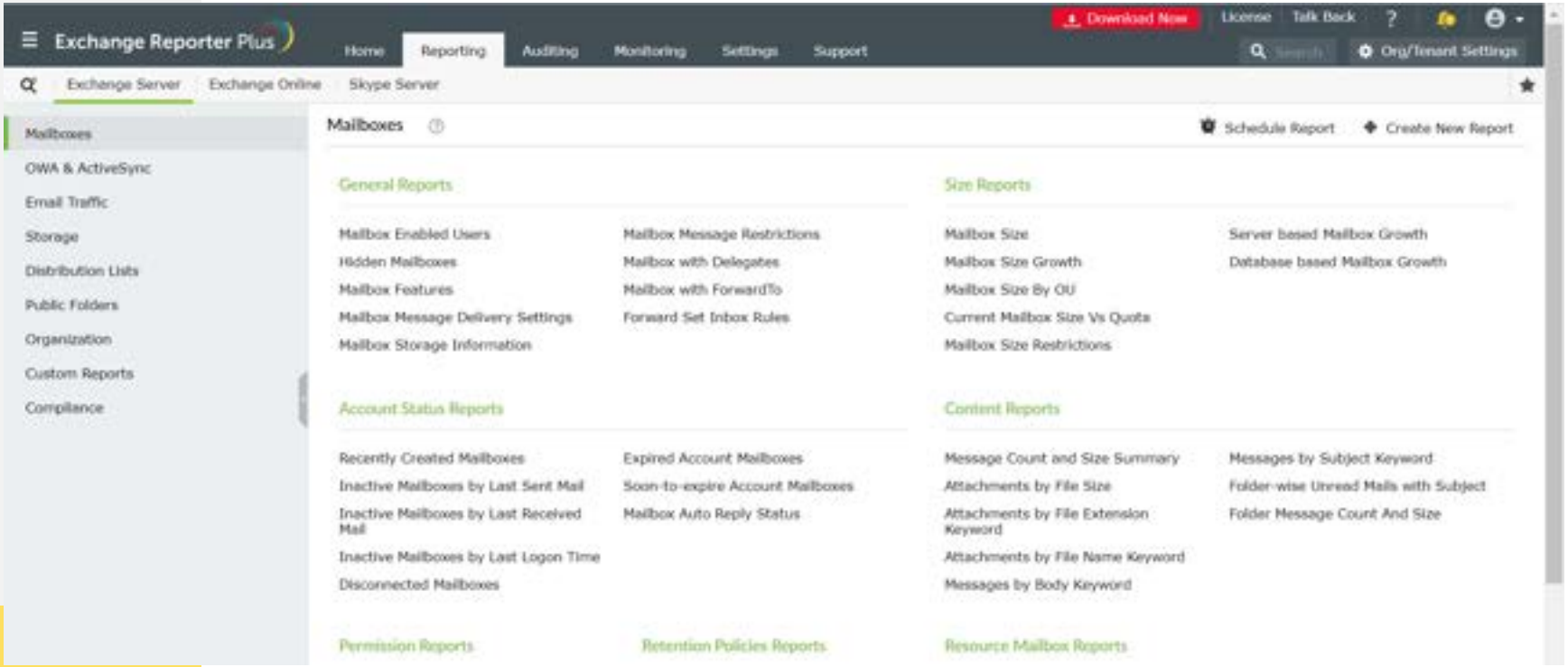
Dashboard view



Exchange Reporter Plus

Reporting

Over 400 comprehensive reports



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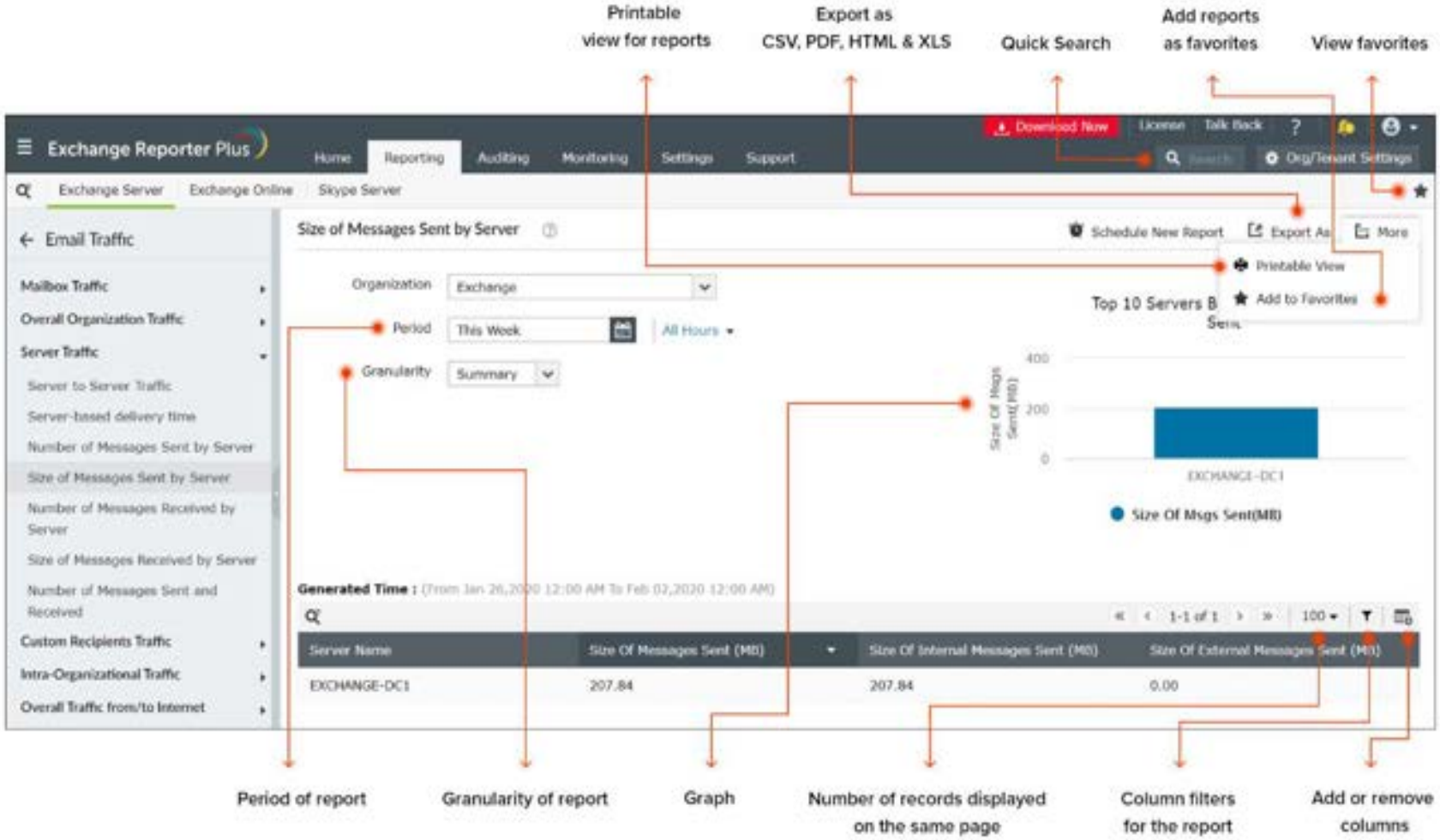
Features that come in handy



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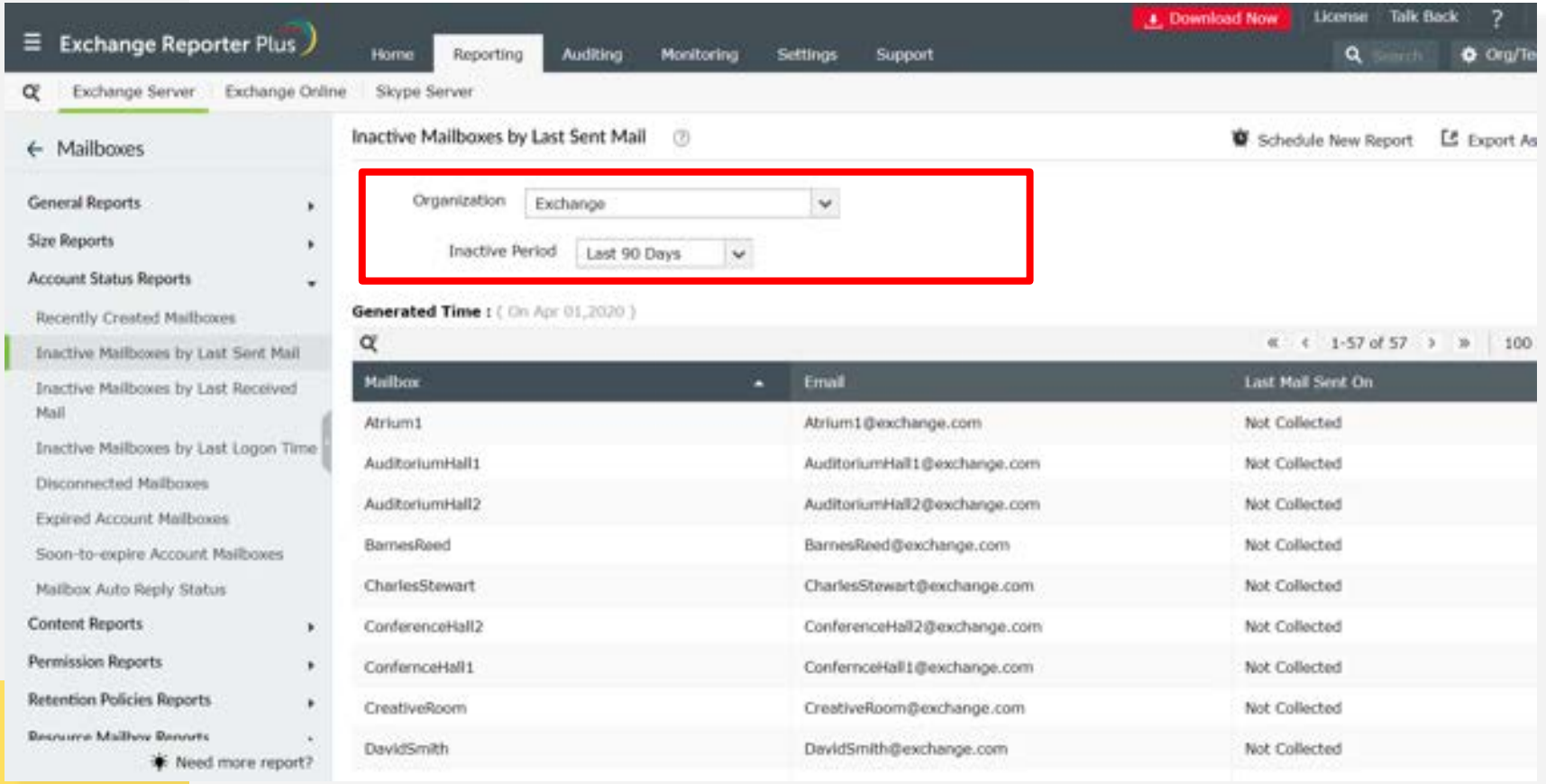
Intuitive reports



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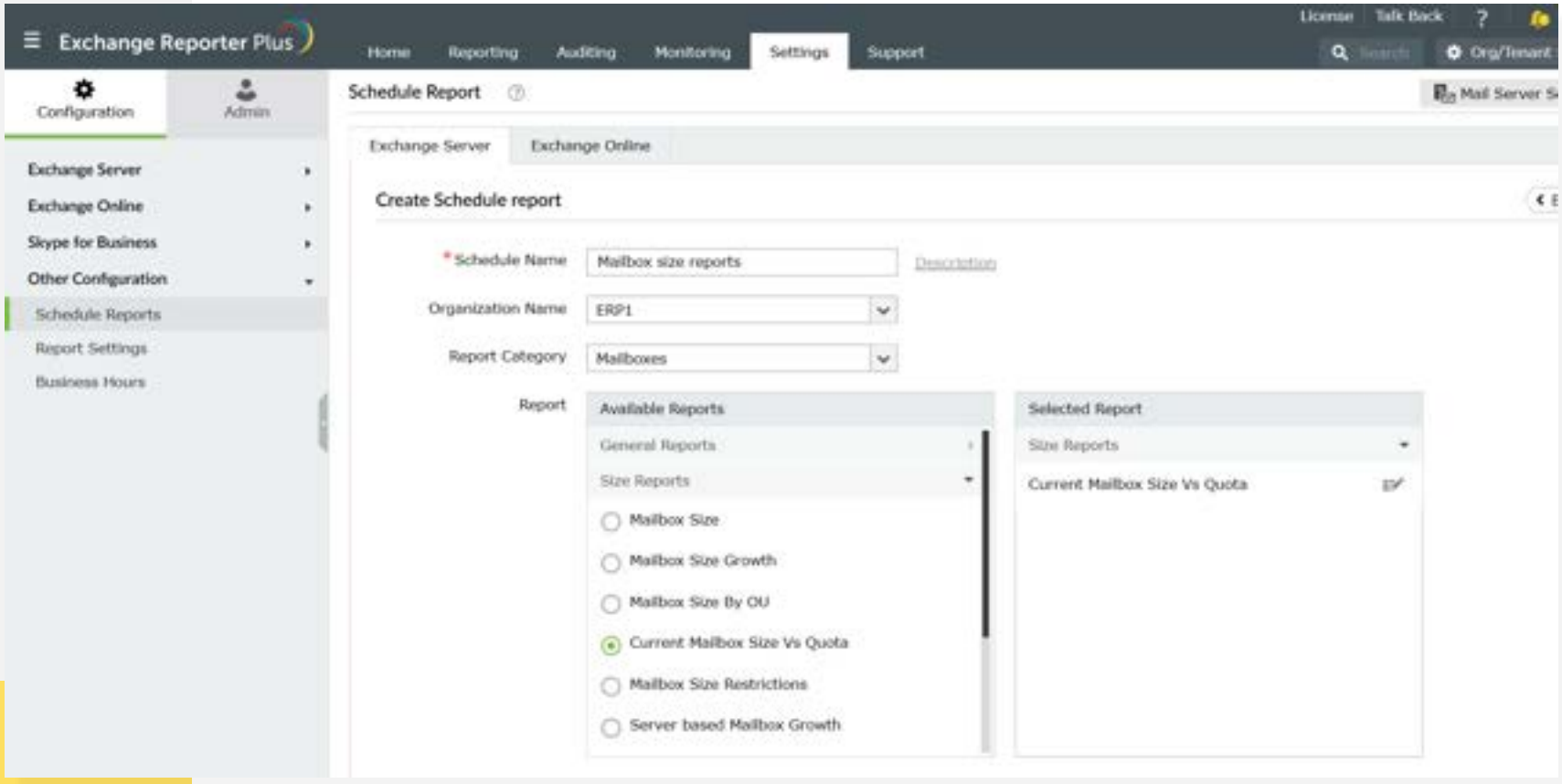
Report scheduling



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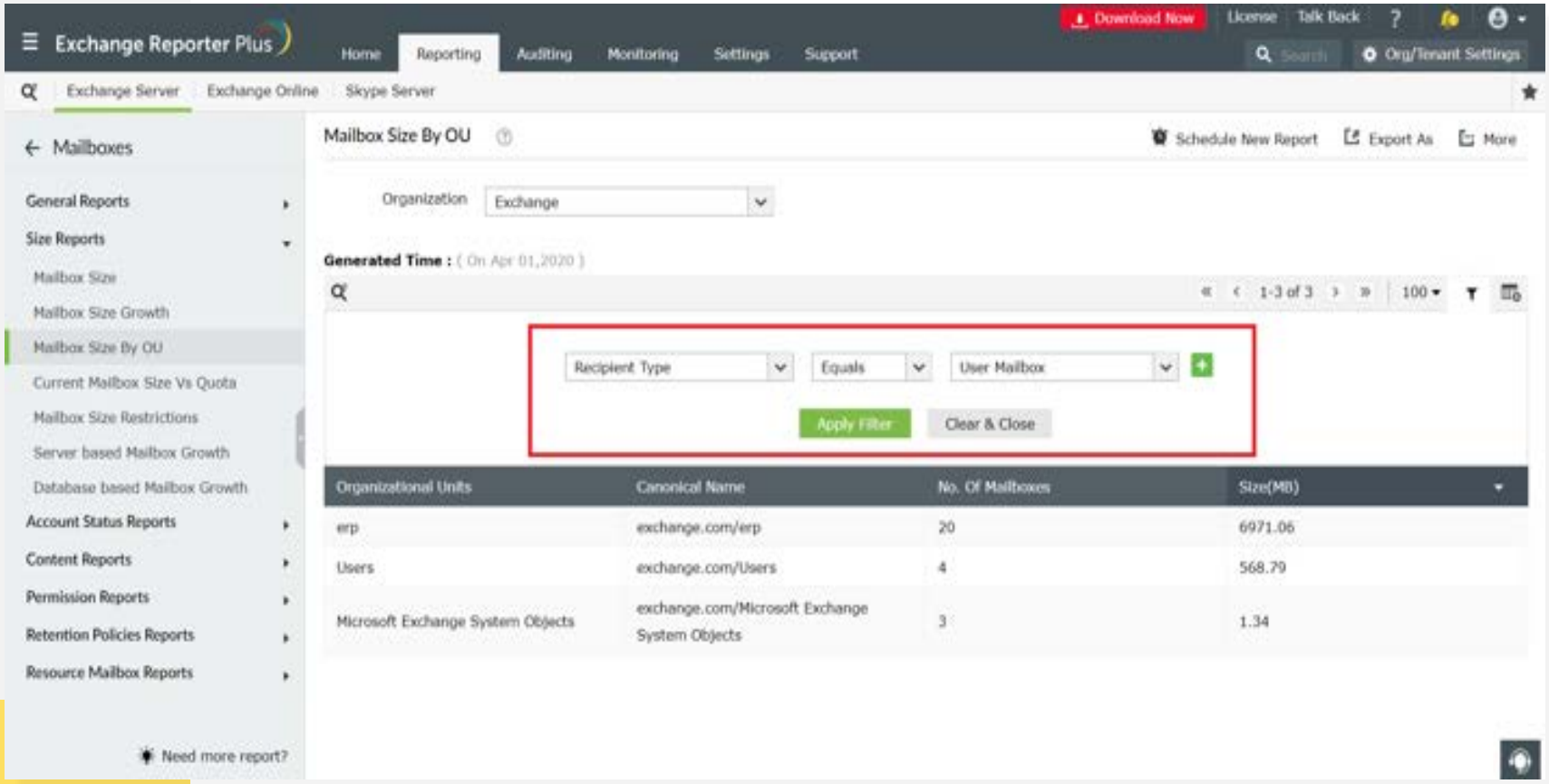
Advanced filter options



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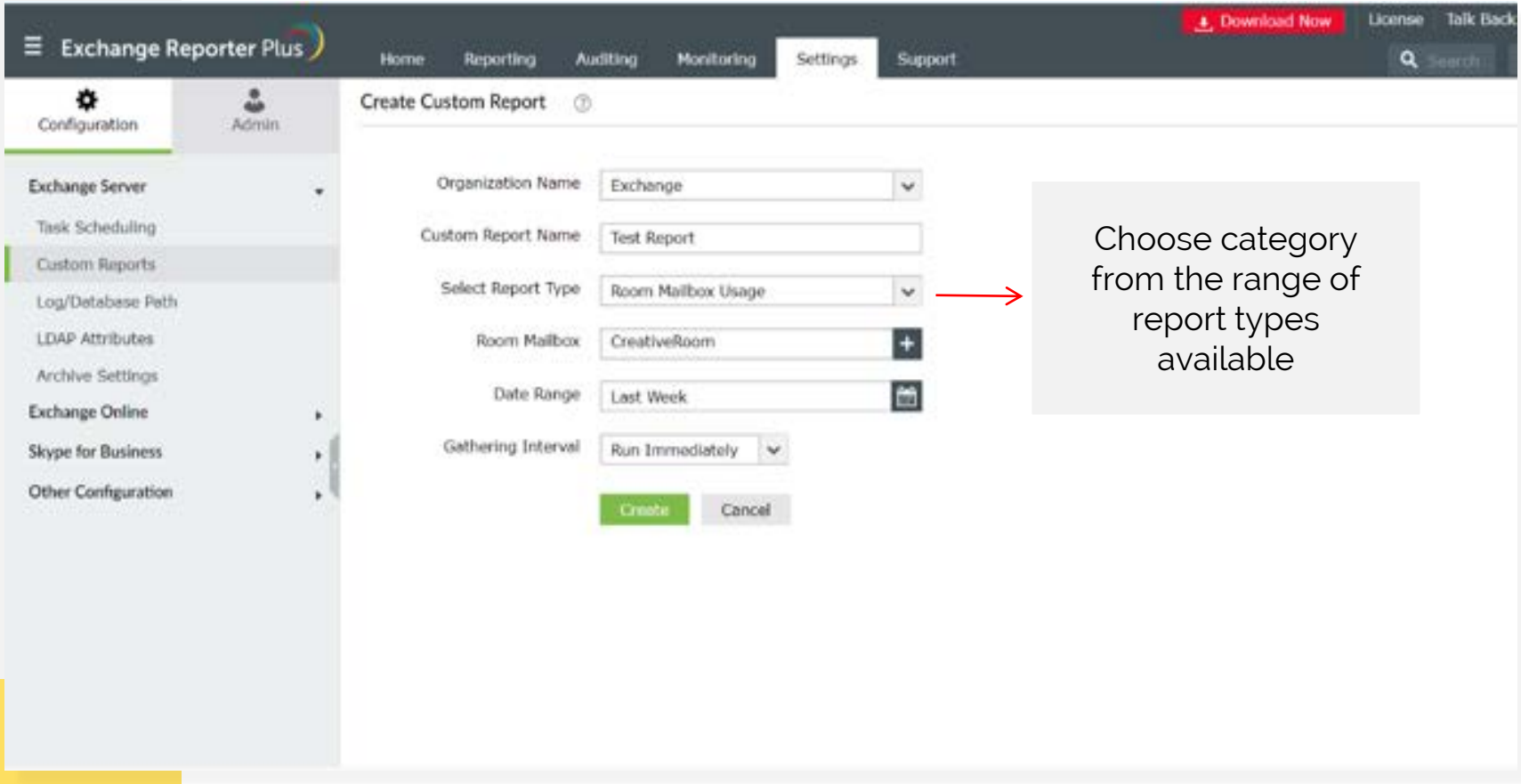
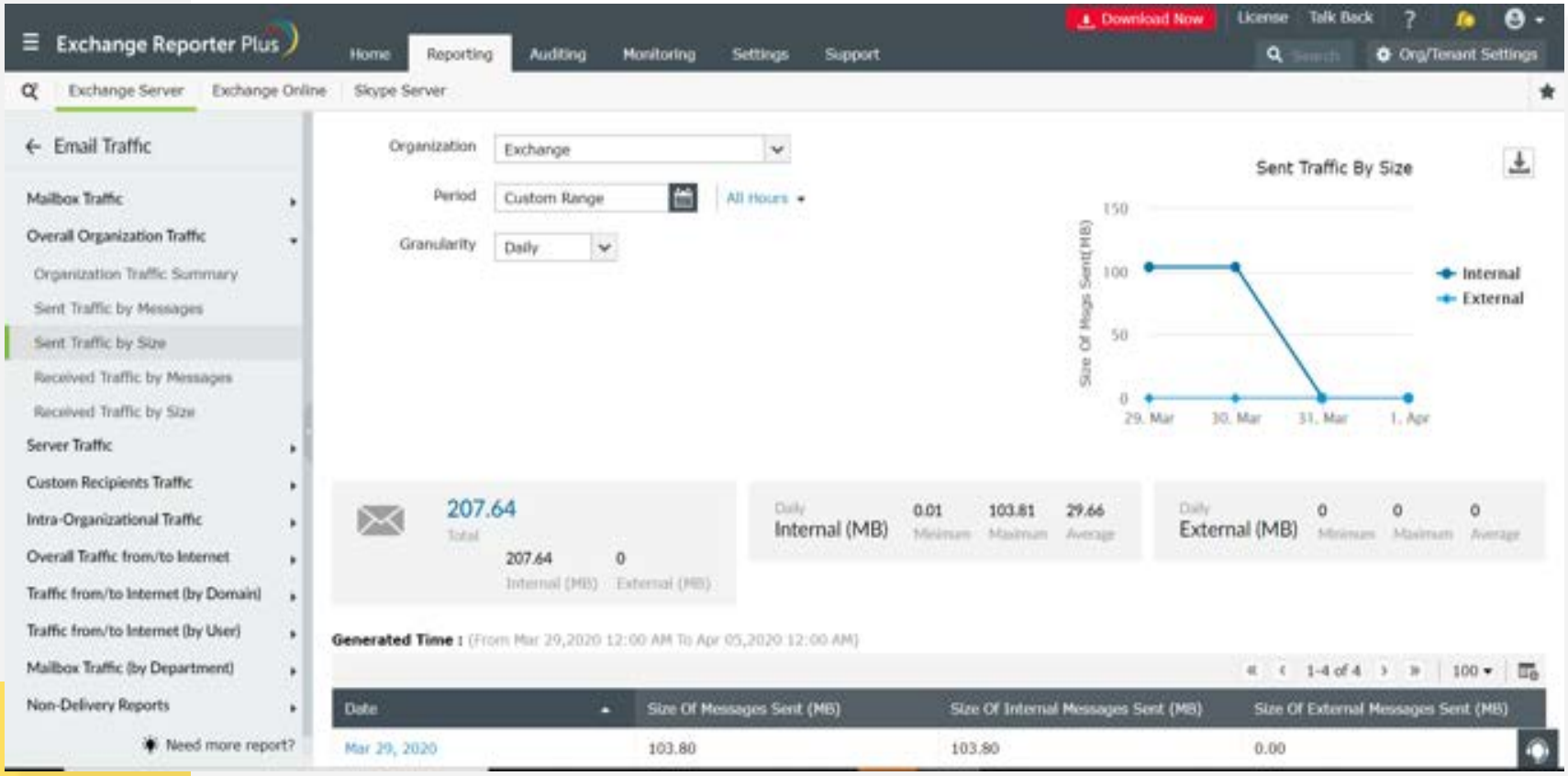
Create your own custom reports



Email traffic reports



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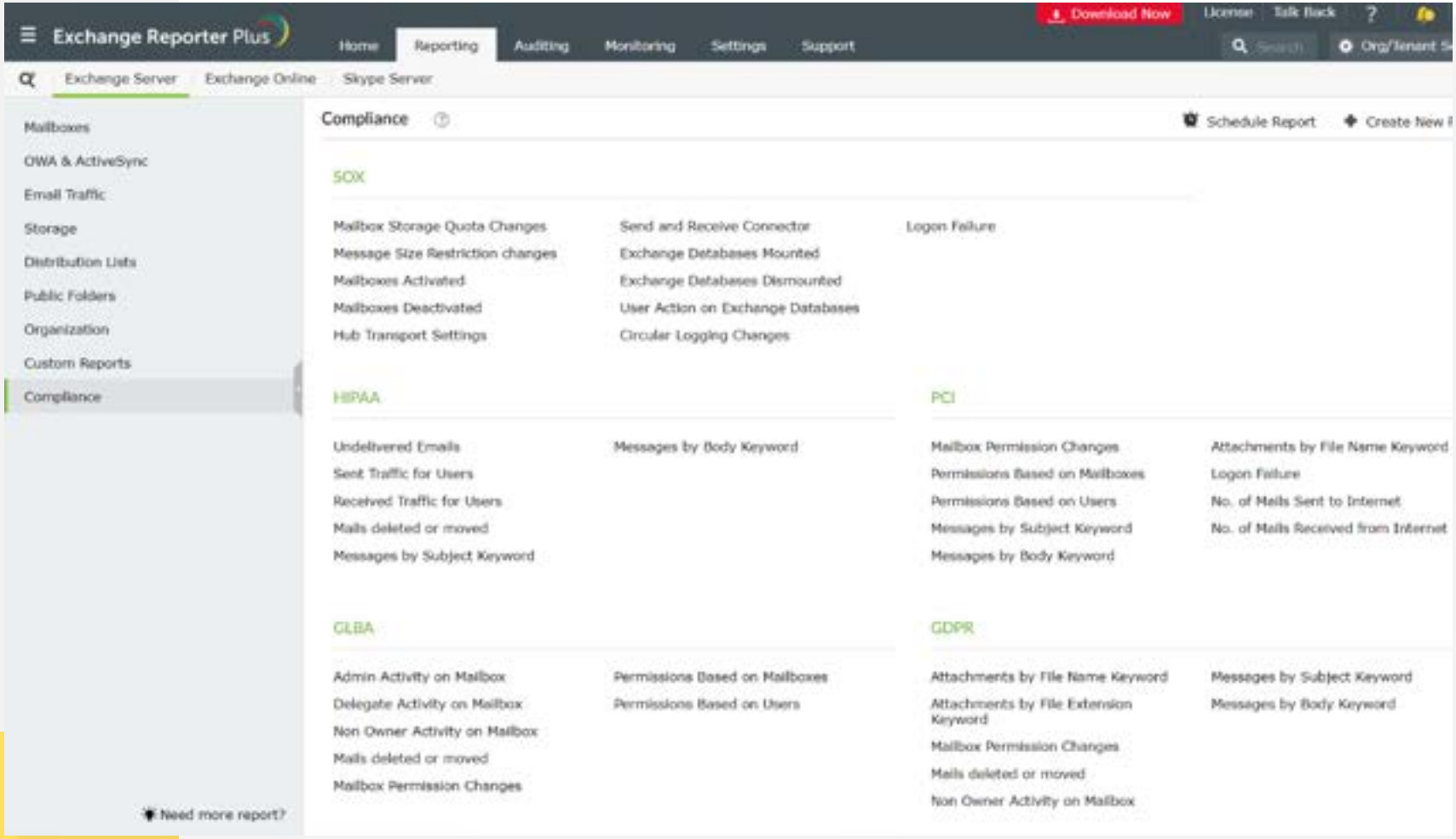
Comply with regulatory mandates effortlessly



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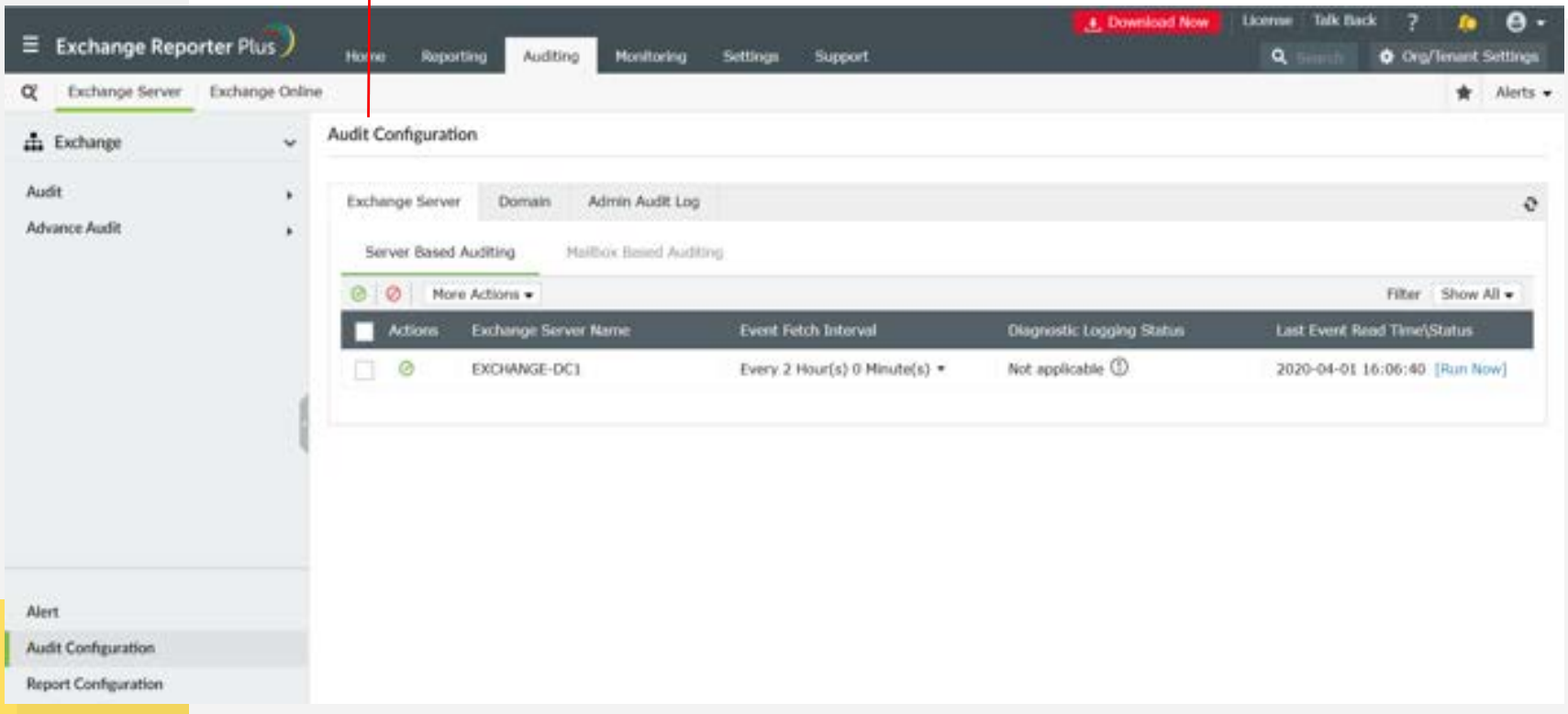
Exchange Reporter Plus

Auditing

Configure auditing in Exchange Reporter Plus

Enables a user to manually add multiple Exchange servers for auditing



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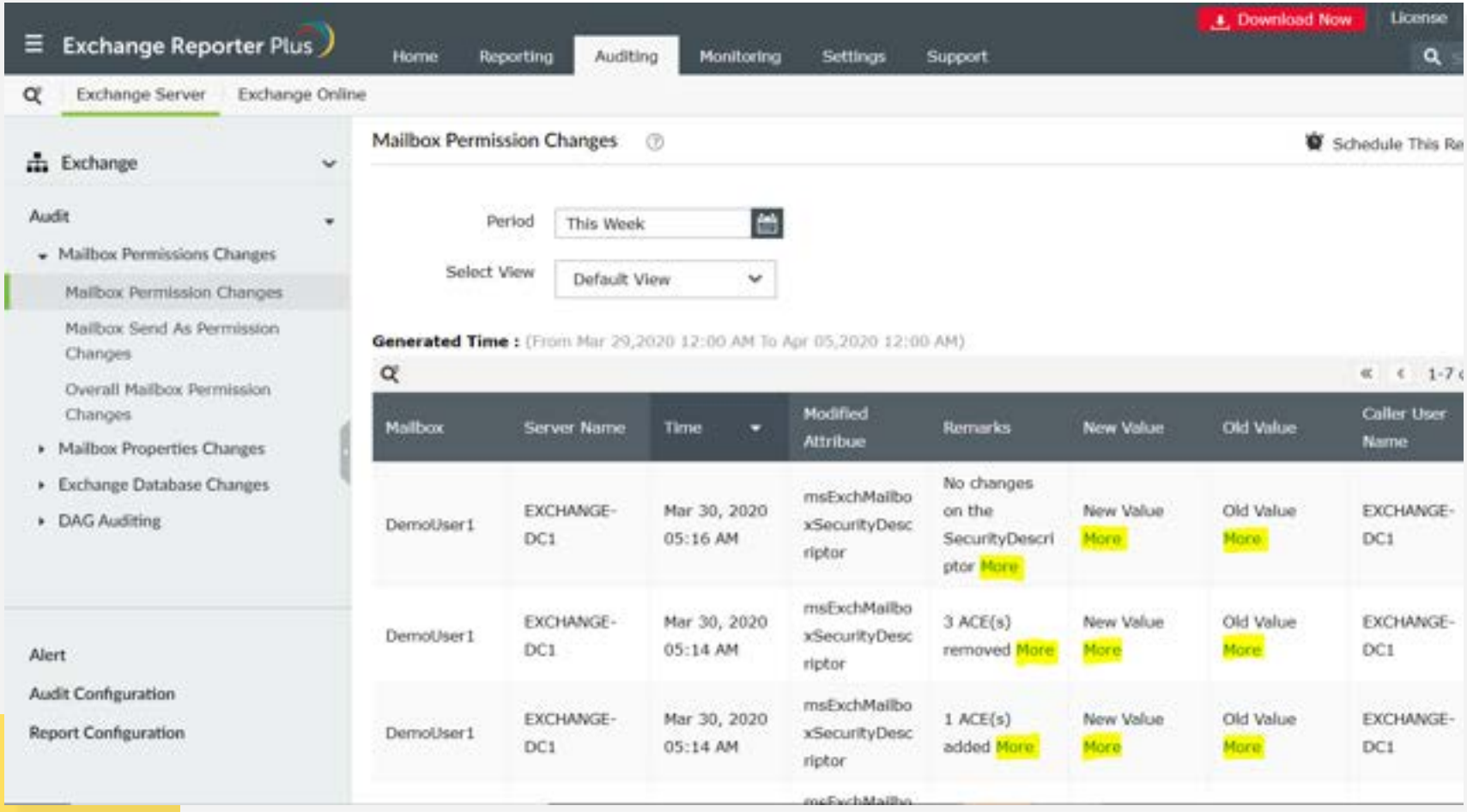
Access granular details about permission changes



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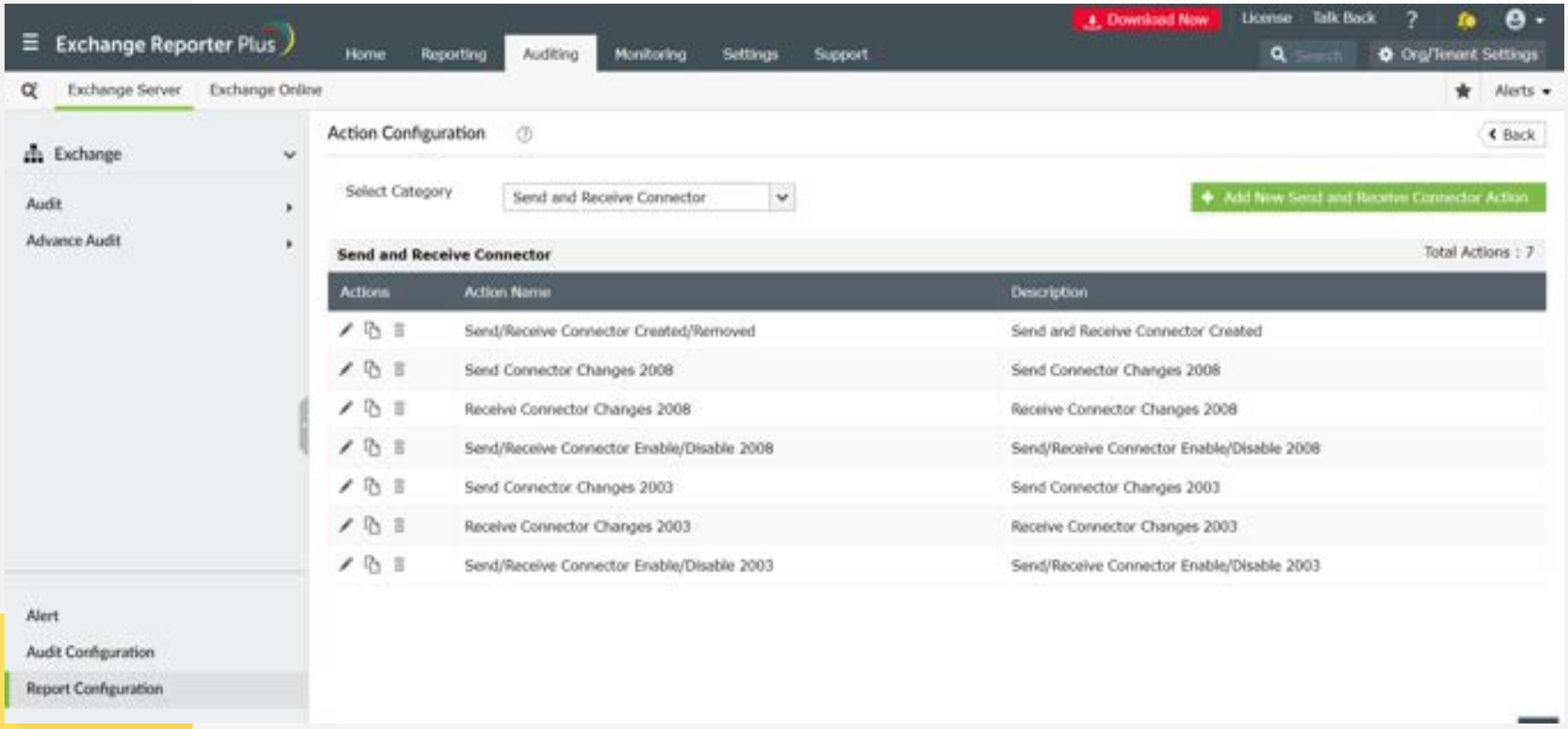
Exchange Reporter Plus

Customize to audit specific actions in Exchange Reporter Plus



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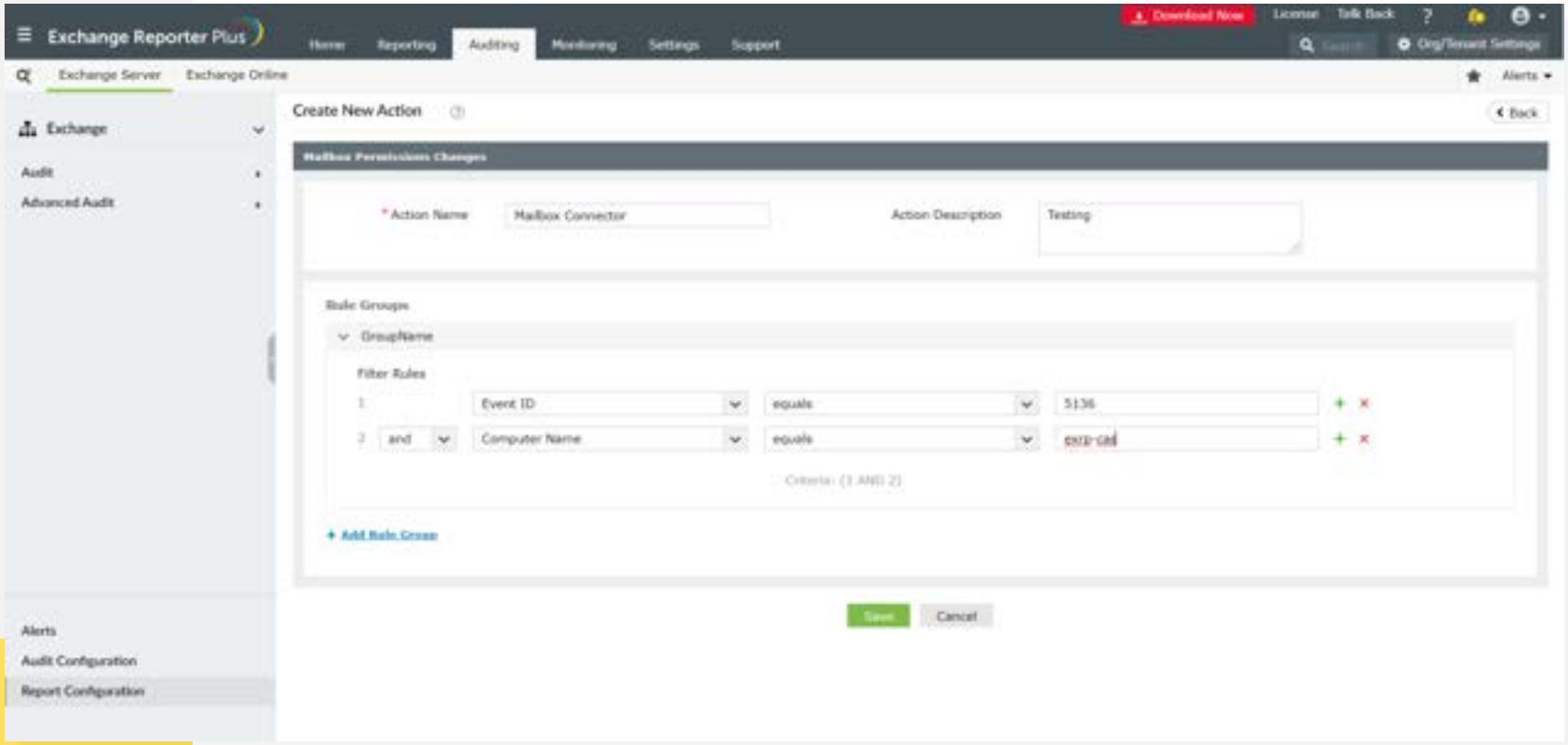
Action configuration option



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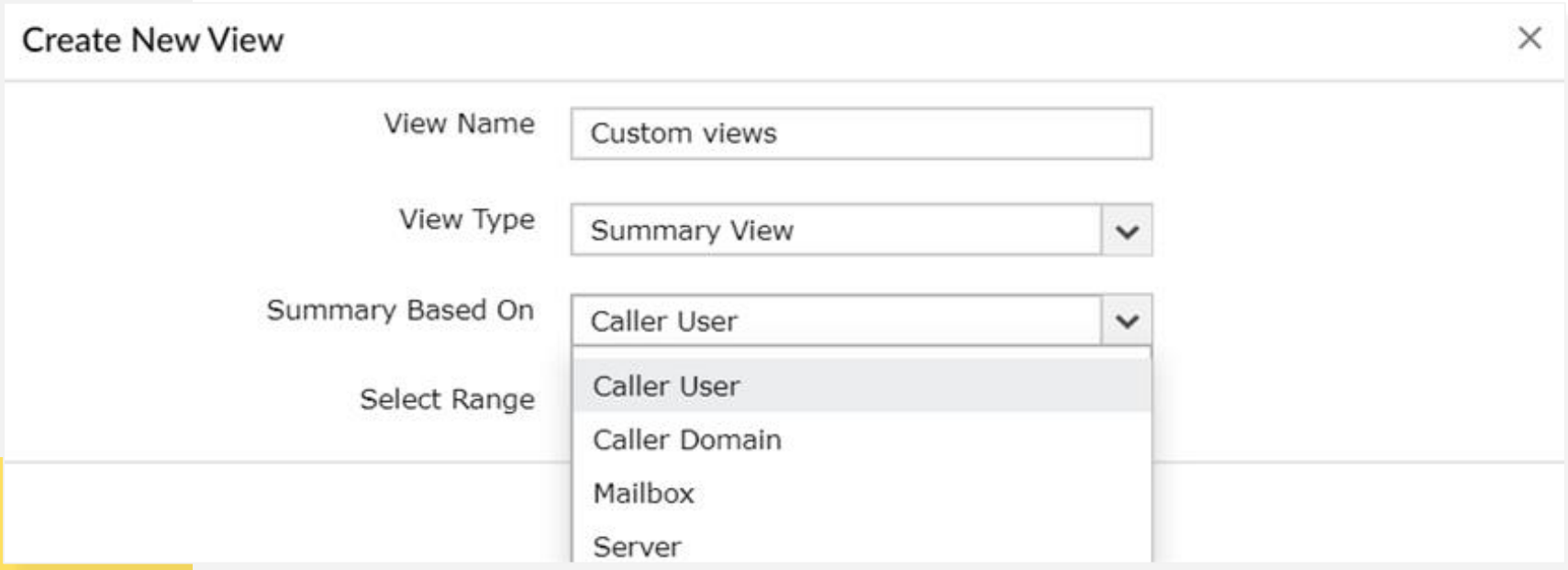
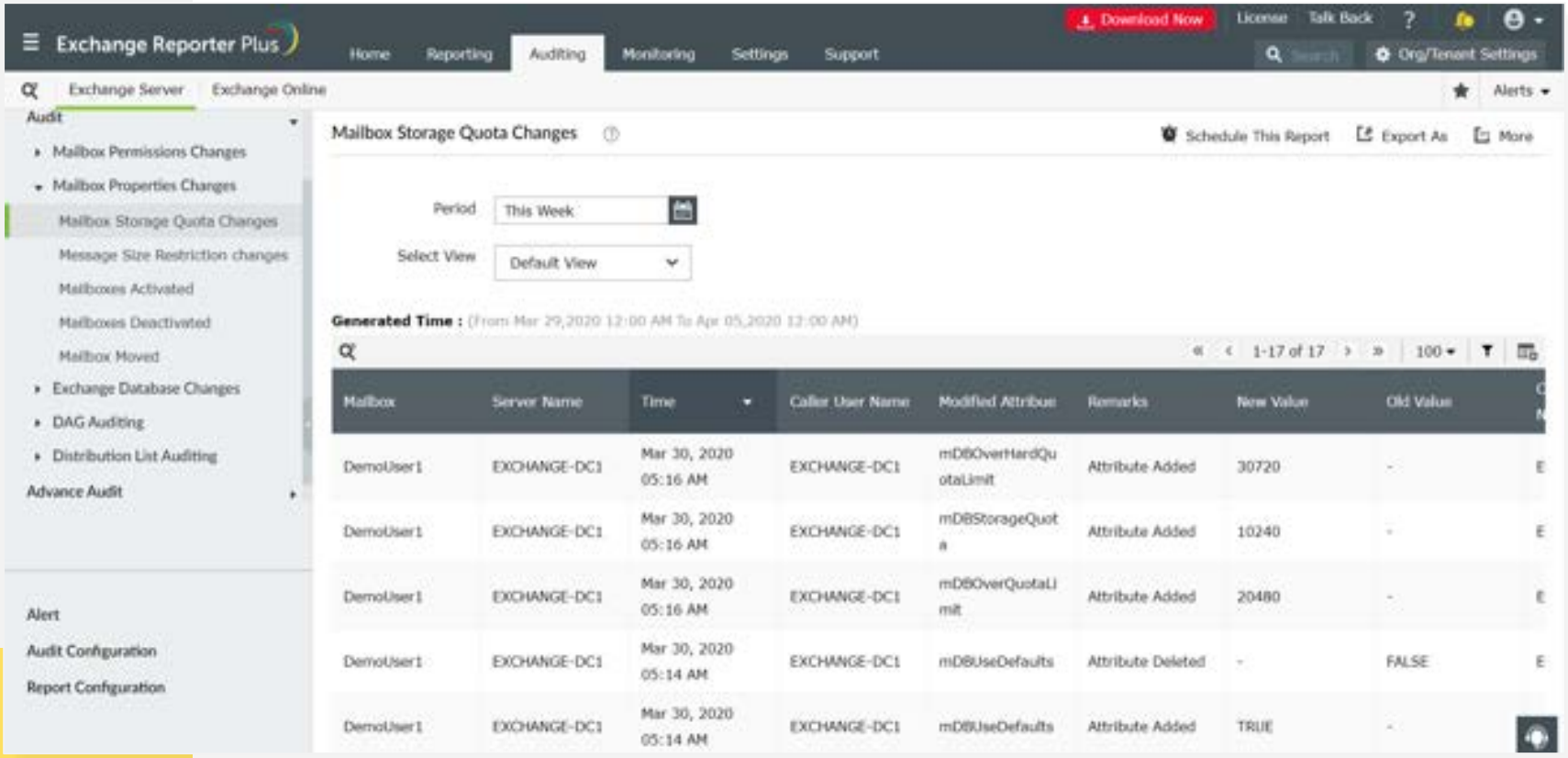
Create custom views for your audit reports



Audit storage quota changes



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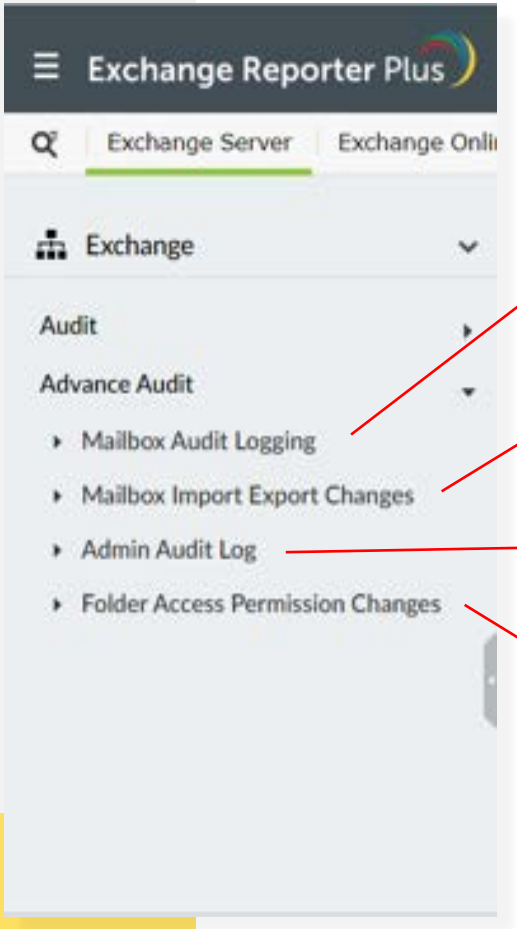
Advanced audit reports



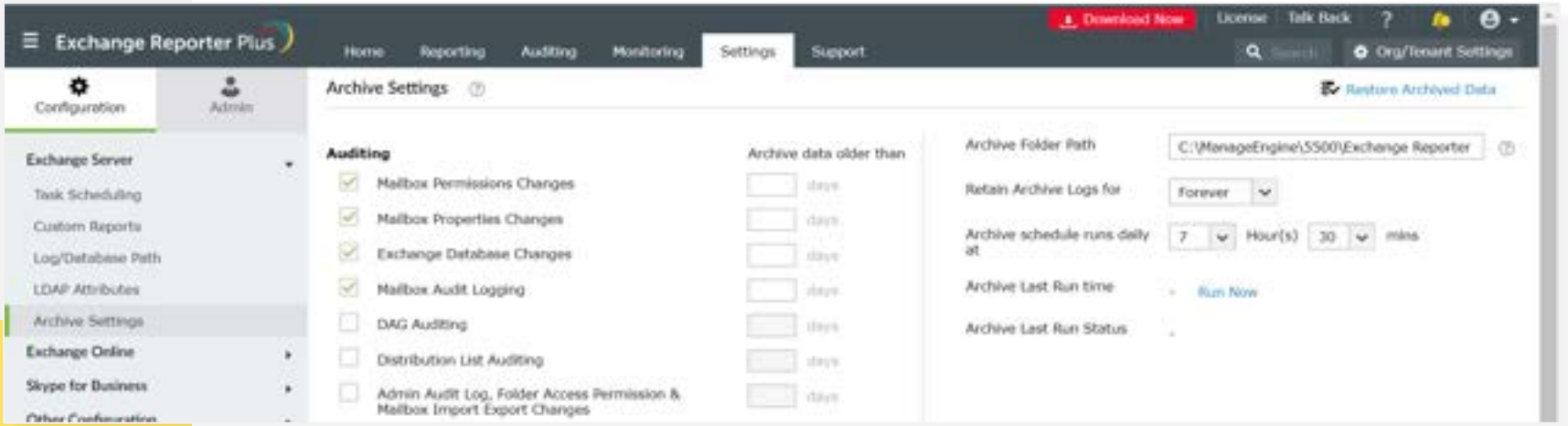
Track general mailbox activities performed by various types of users

Keep an eye on mailbox import/export changes

Audit mailbox activities that are critical to your Exchange environment, e.g. permission changes and mailbox movement, creation, and deletion

Track mailbox and public folder permission changes

Hold audit archive logs indefinitely



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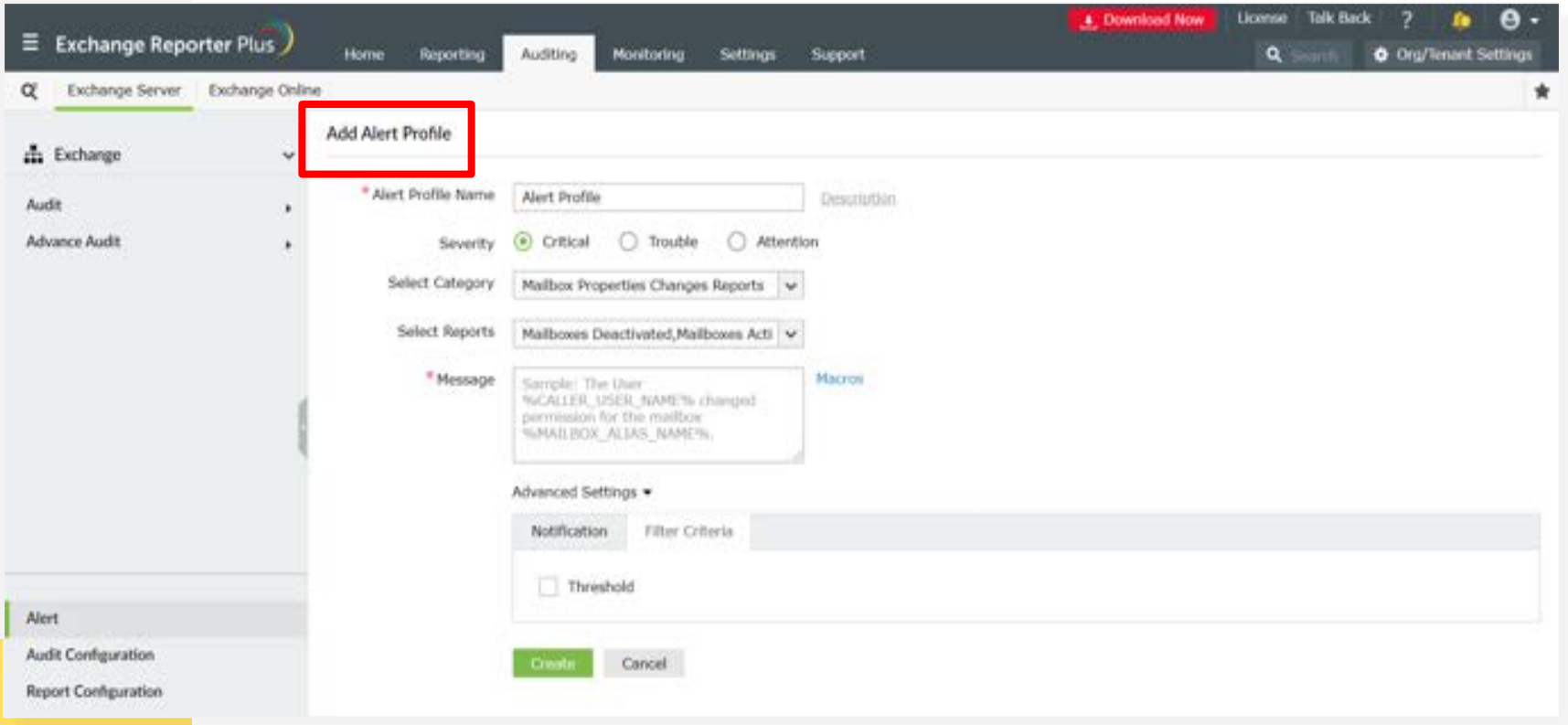
Create alert profiles



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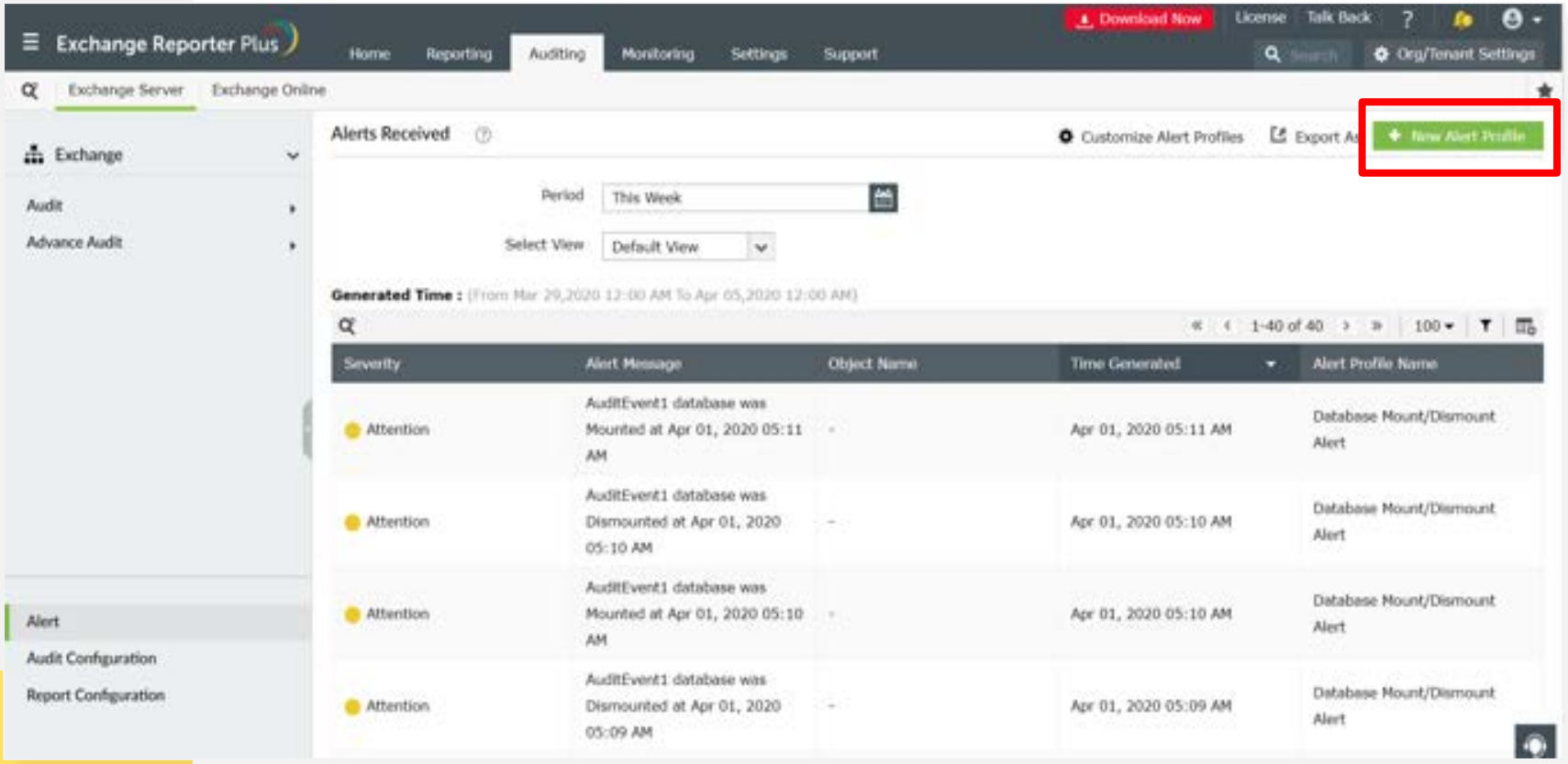
Get real-time updates about Exchange events



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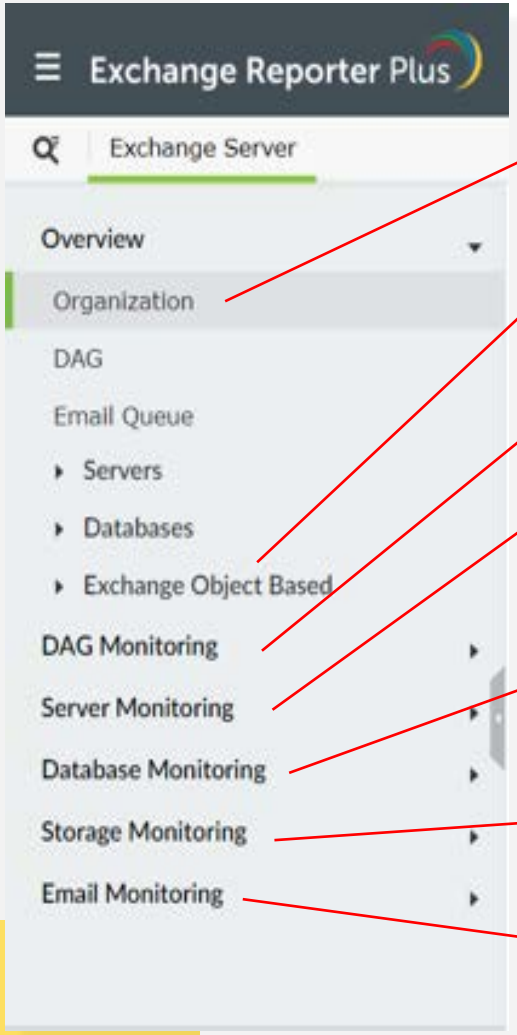
Exchange Reporter Plus

Monitoring

Intuitive monitoring reports



Get summarized monitoring data for all components at the organizational level

Monitor components such as databases, servers, and DAGs

Get detailed insights on DAGs

Monitor server-related parameters such as CPU and memory

Monitor MAPI connectivity, database backup, and Exchange search time

Monitor database, server, and drive storage volumes

Get information on email queue health

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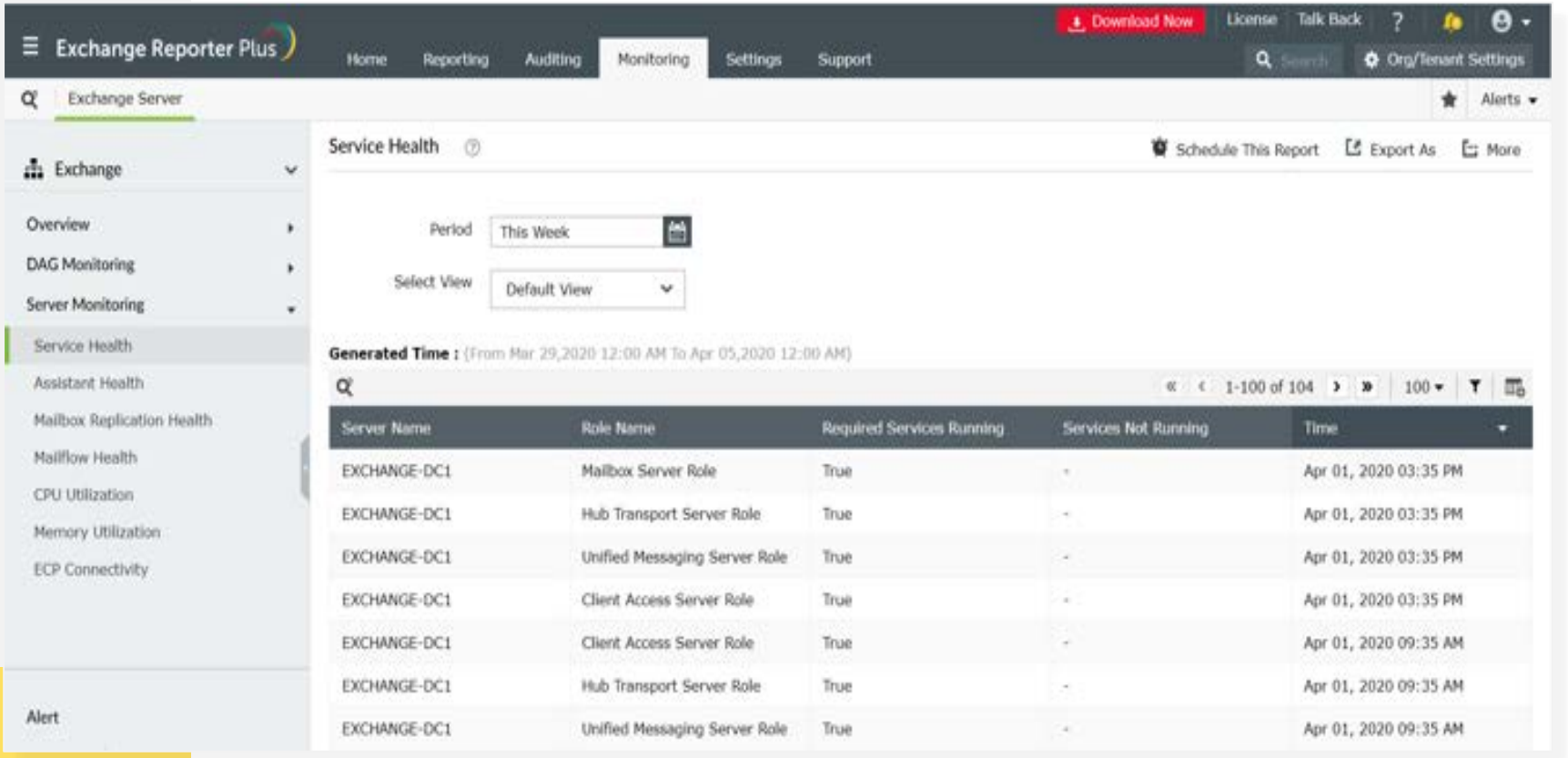
Monitor Exchange service health



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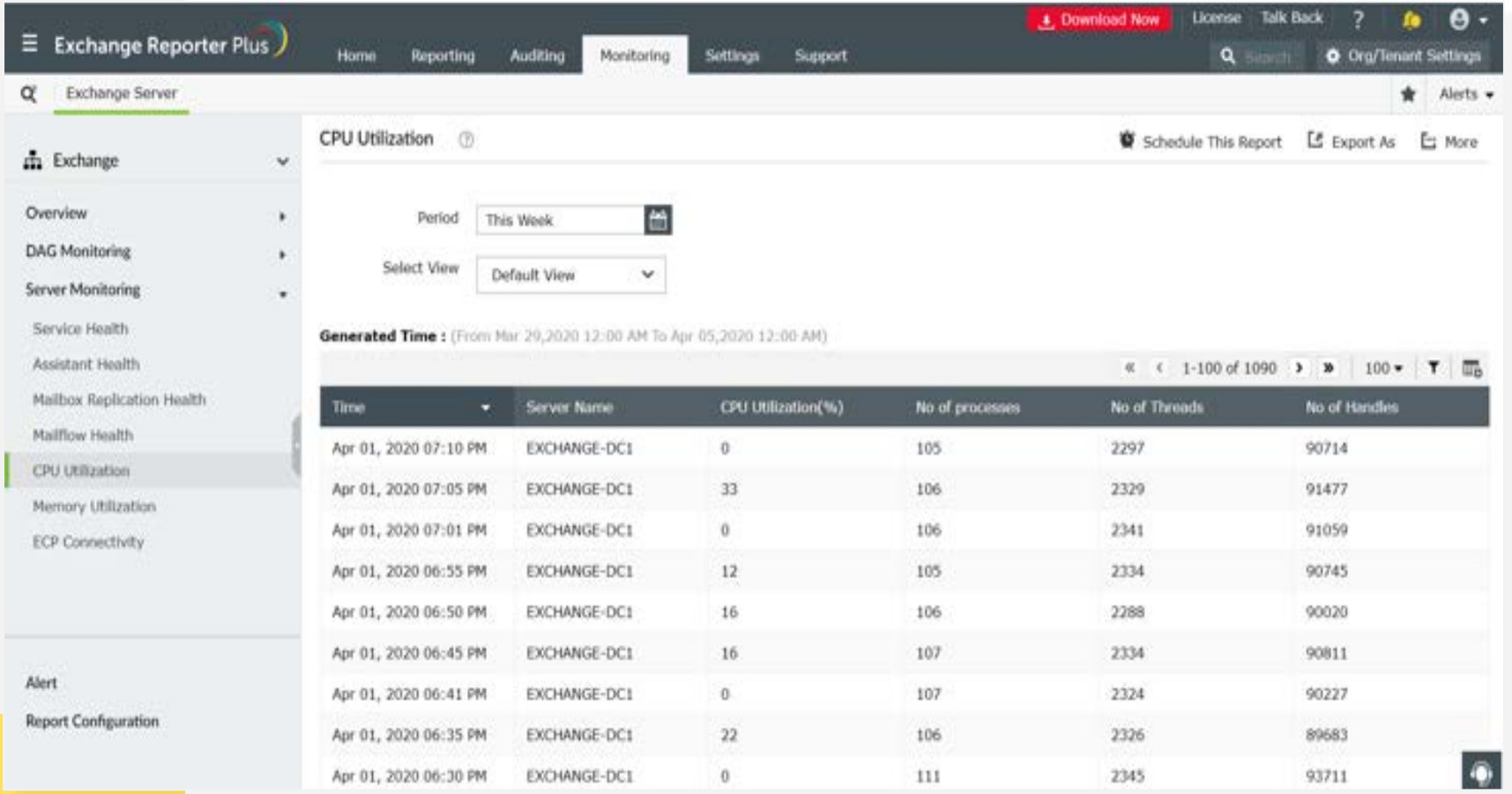
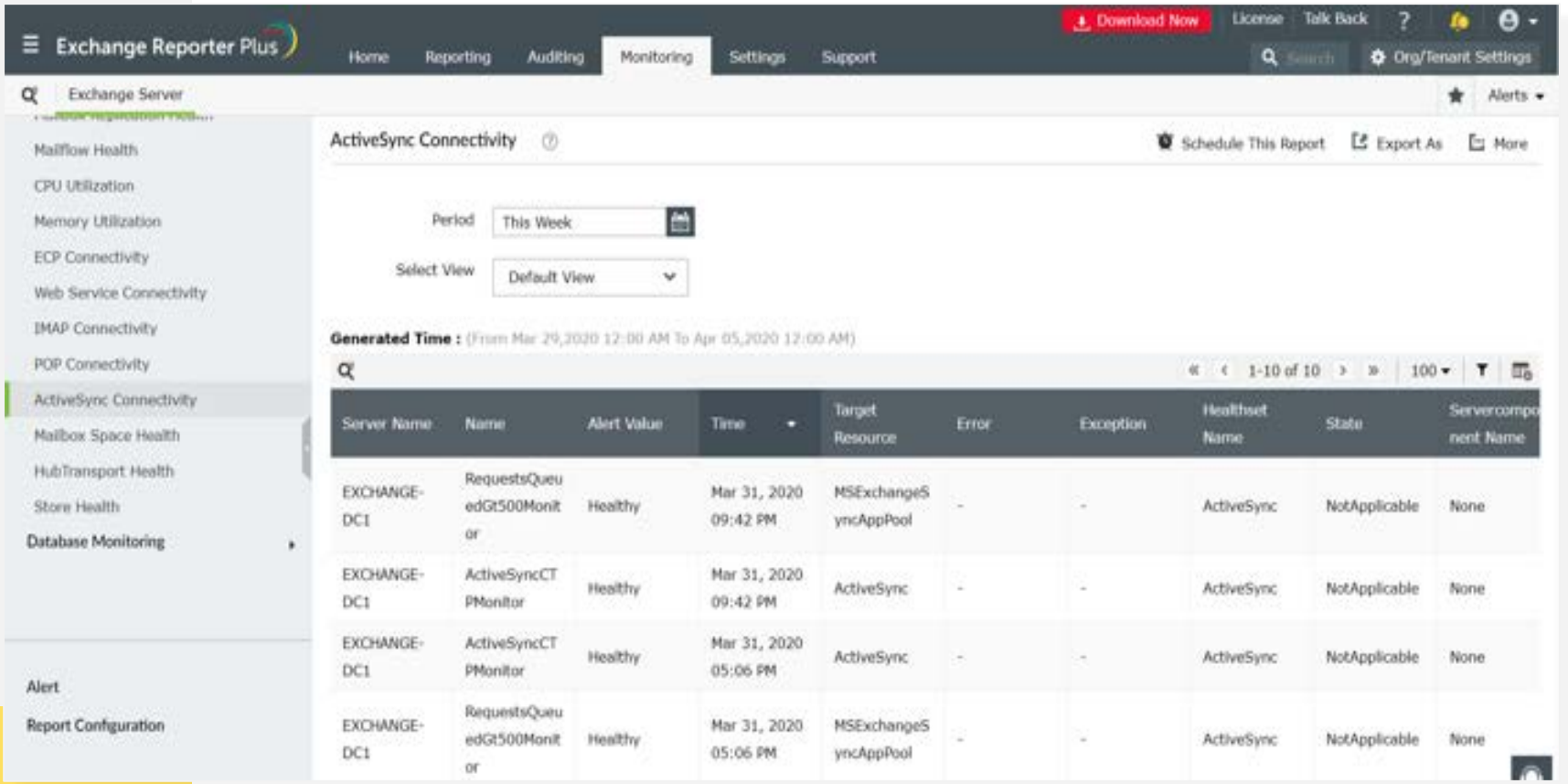
CPU utilization rates



Time	Server Name	CPU Utilization(%)	No of processes	No of Threads	No of Handles
Apr 01, 2020 07:10 PM	EXCHANGE-DC1	0	105	2297	90714
Apr 01, 2020 07:05 PM	EXCHANGE-DC1	33	106	2329	91477
Apr 01, 2020 07:01 PM	EXCHANGE-DC1	0	106	2341	91059
Apr 01, 2020 06:55 PM	EXCHANGE-DC1	12	105	2334	90745
Apr 01, 2020 06:50 PM	EXCHANGE-DC1	16	106	2288	90020
Apr 01, 2020 06:45 PM	EXCHANGE-DC1	16	107	2334	90811
Apr 01, 2020 06:41 PM	EXCHANGE-DC1	0	107	2324	90227
Apr 01, 2020 06:35 PM	EXCHANGE-DC1	22	106	2326	89683
Apr 01, 2020 06:30 PM	EXCHANGE-DC1	0	111	2345	93711

Monitor ActiveSync connectivity



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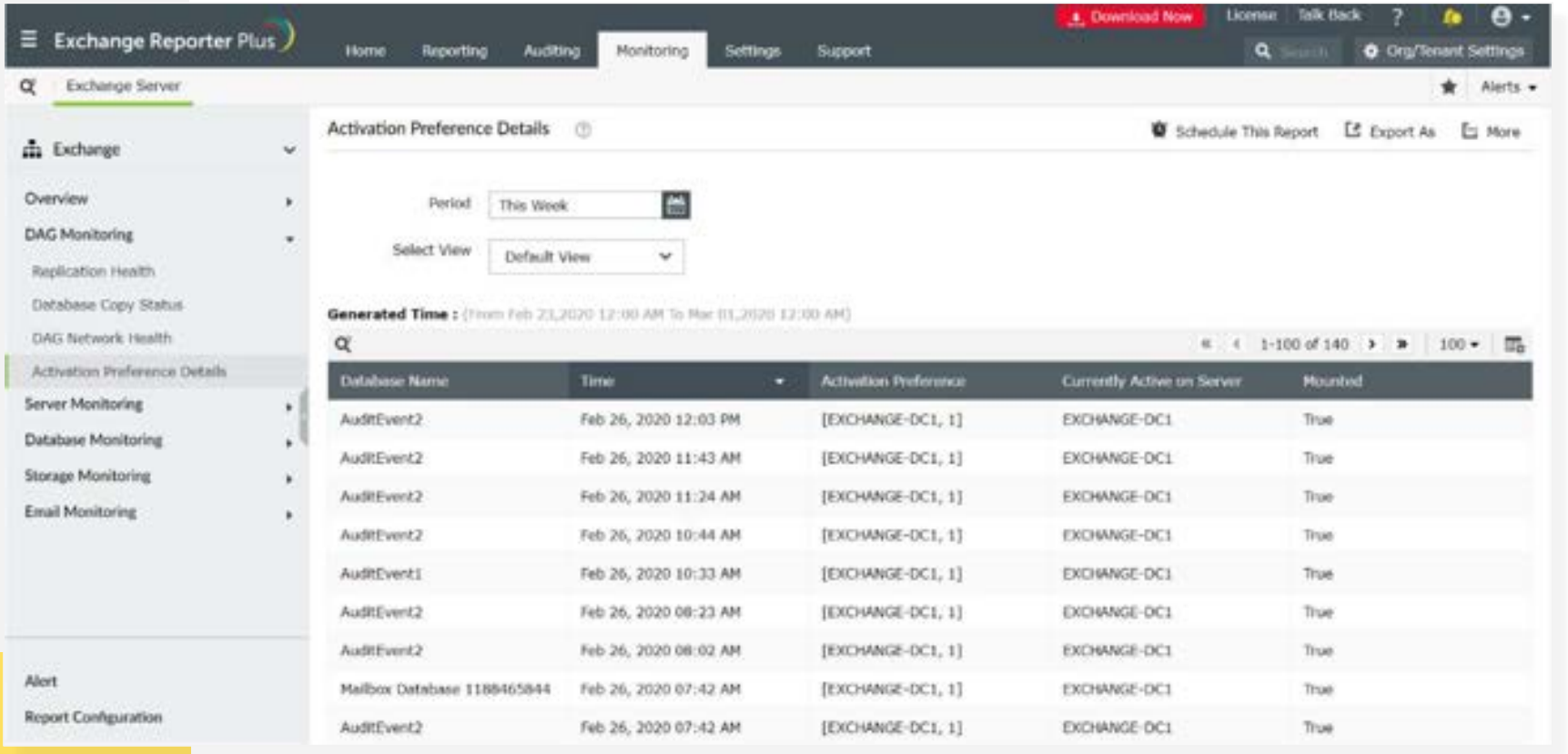
Monitor DAGs



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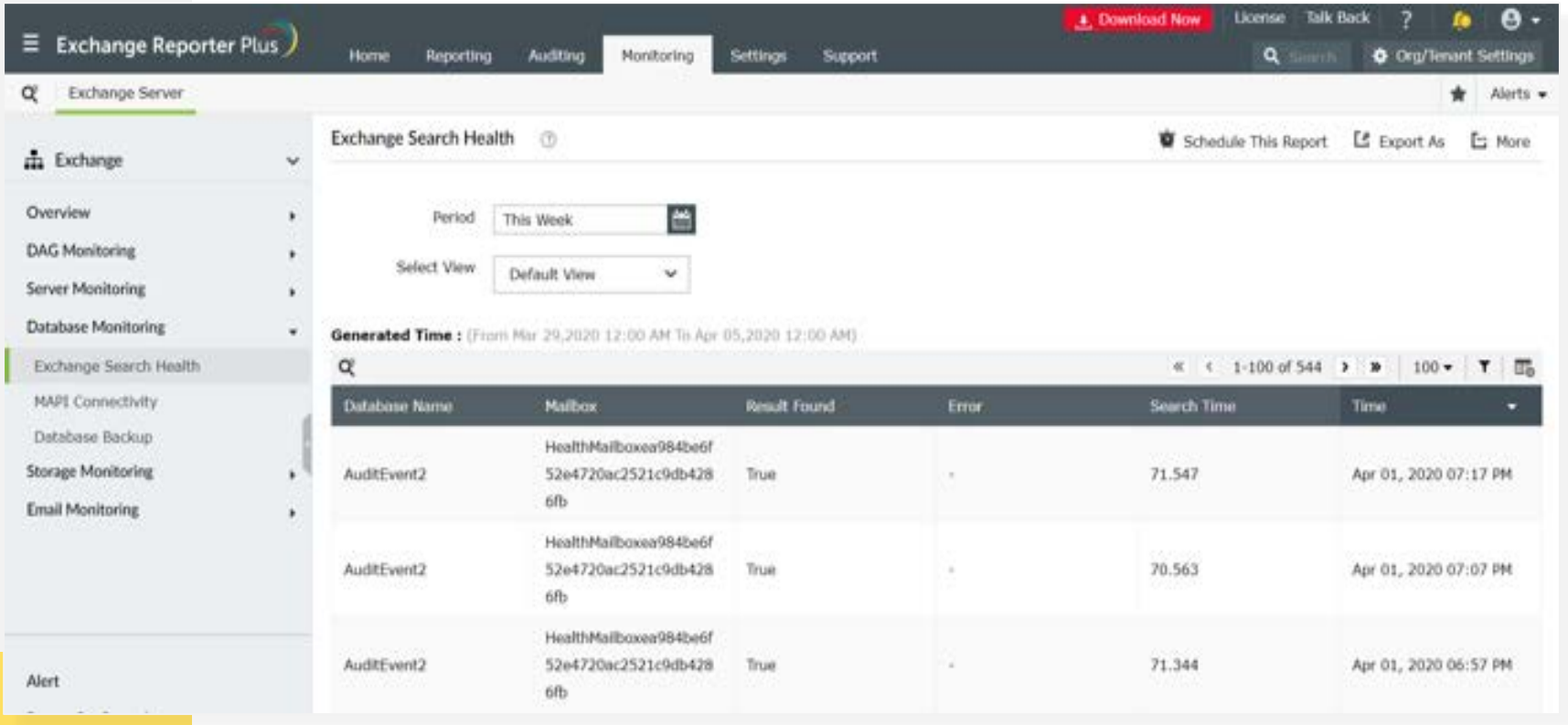
Database monitoring



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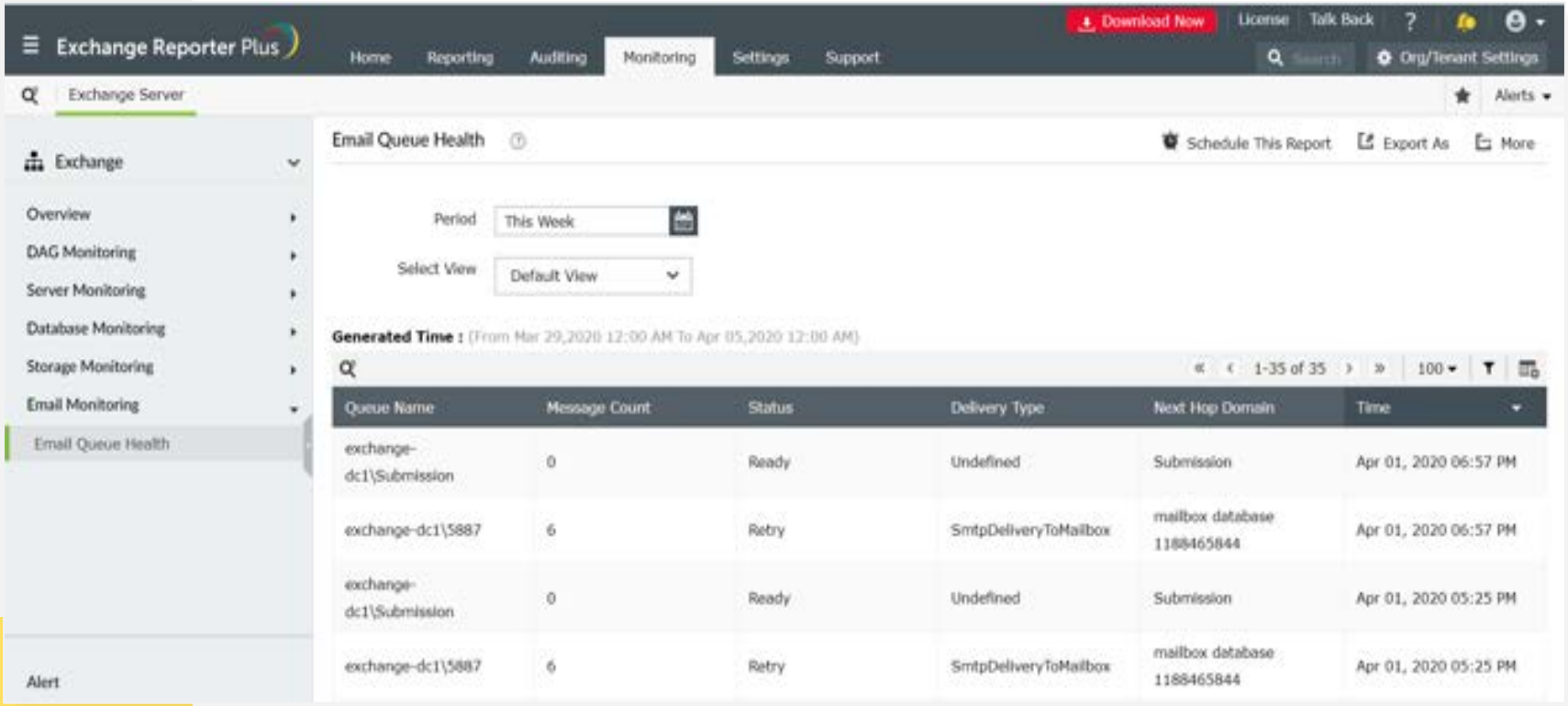
Email monitoring



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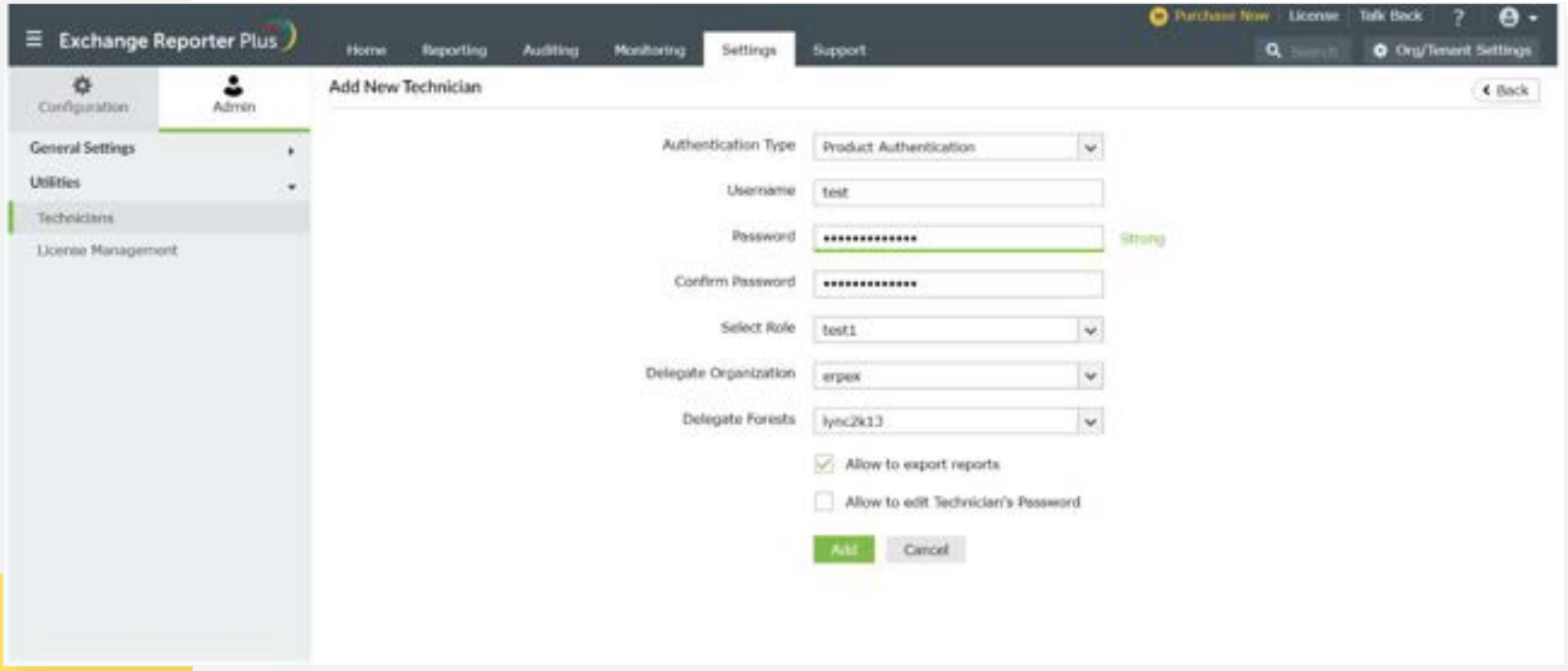
Product settings

Role-based delegation



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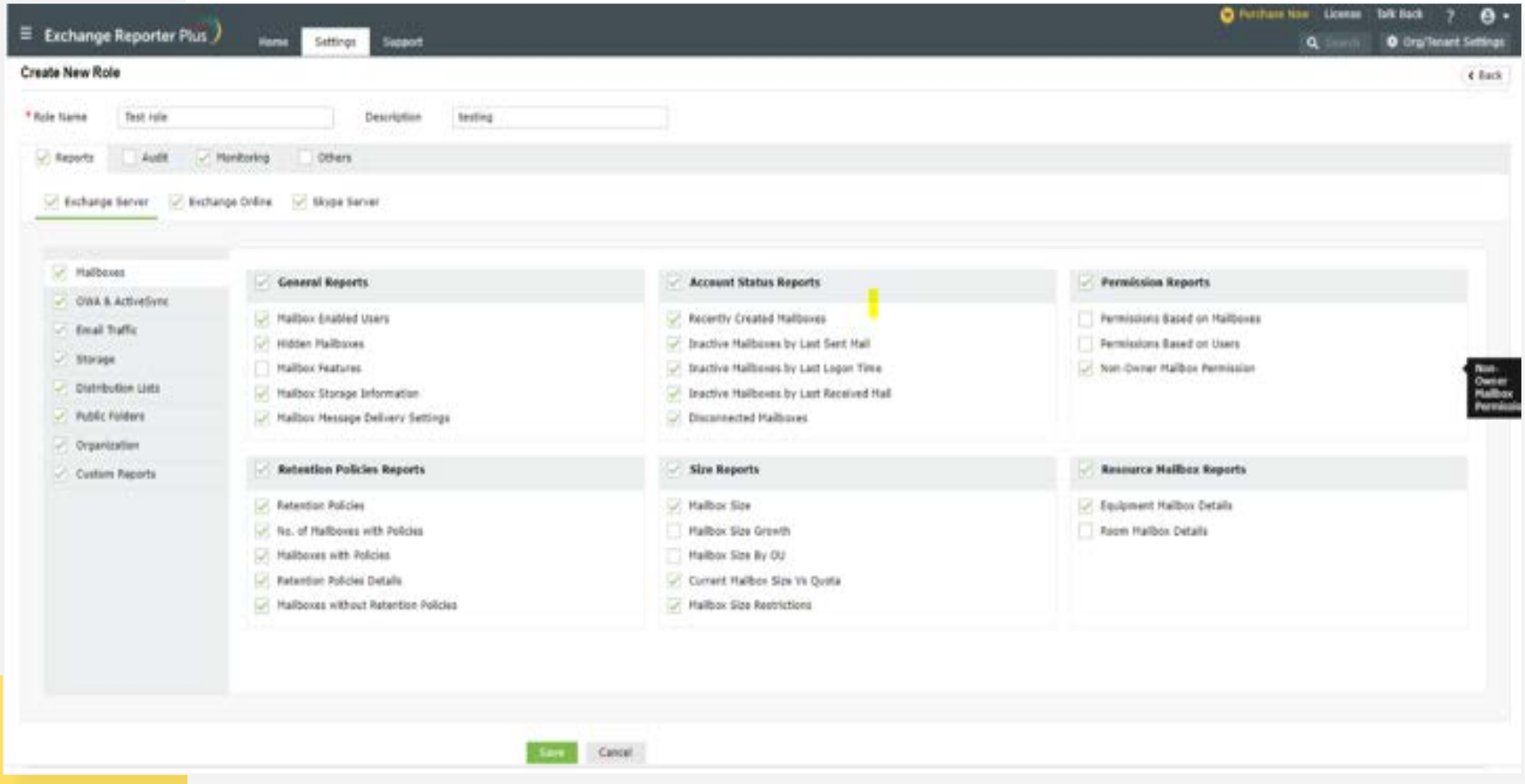
Create customized technician roles



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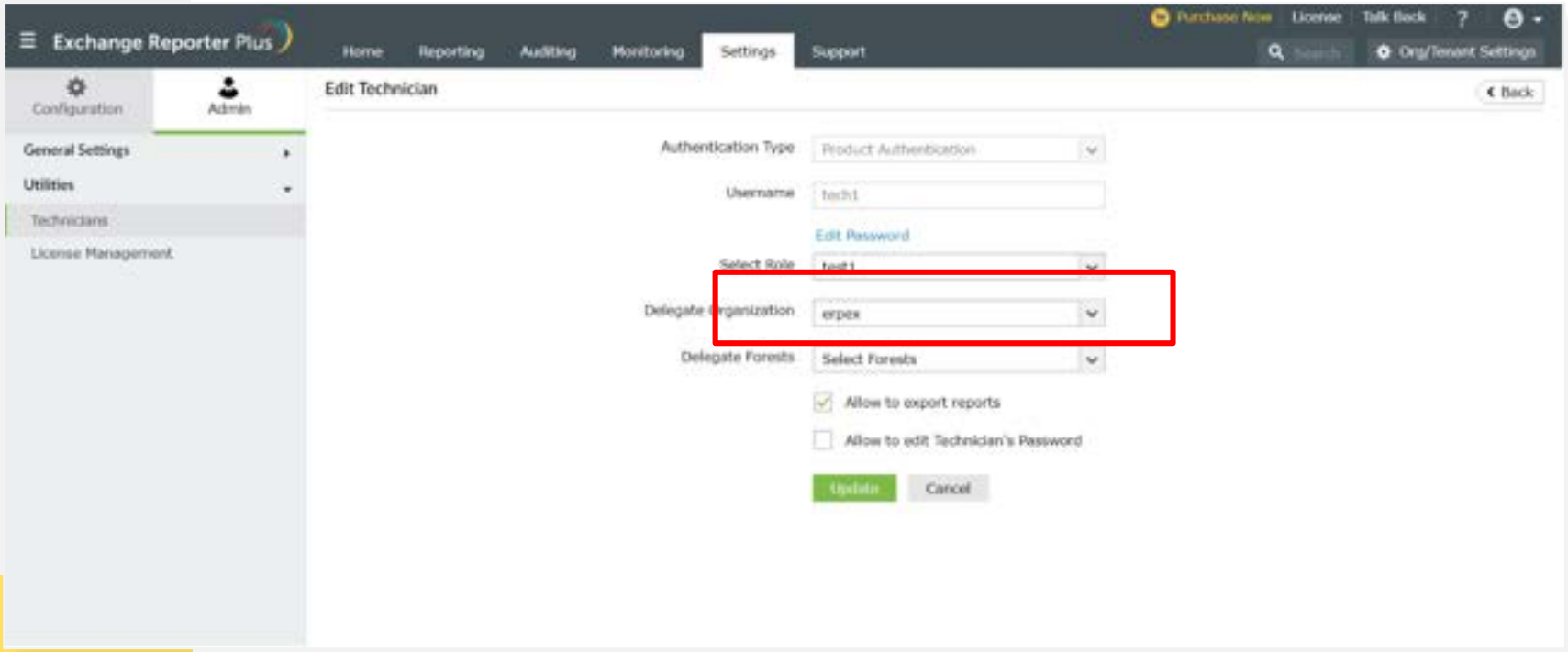
Delegate help desk roles to technicians



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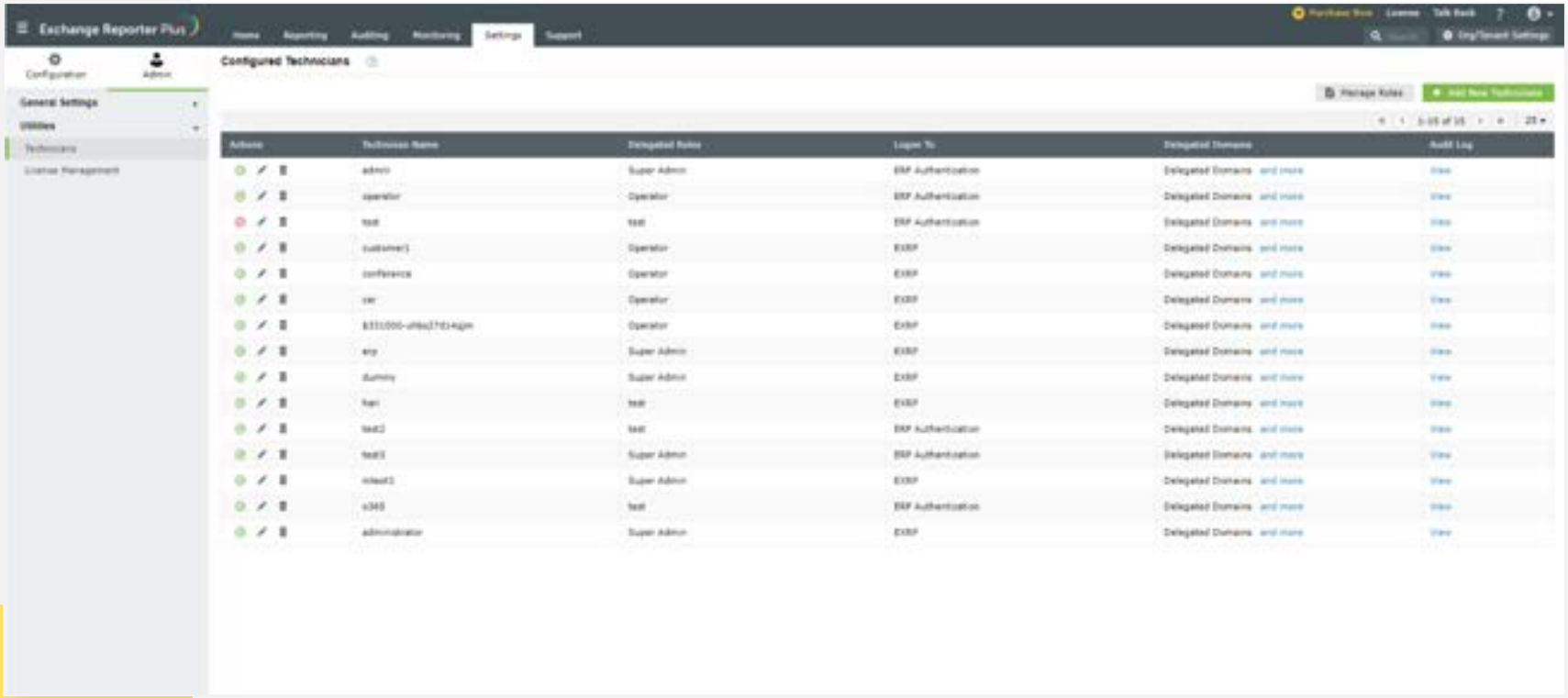
Audit technician activities separately



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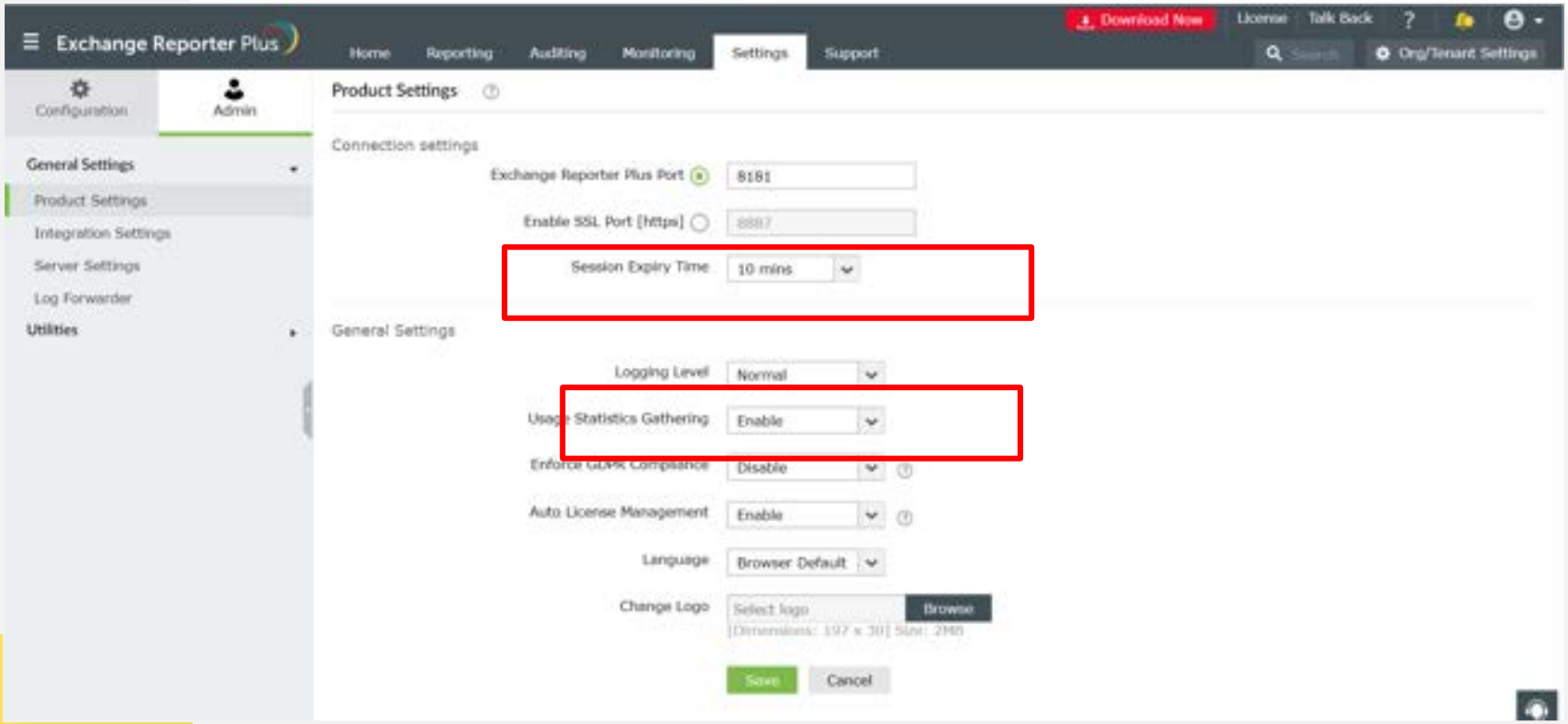
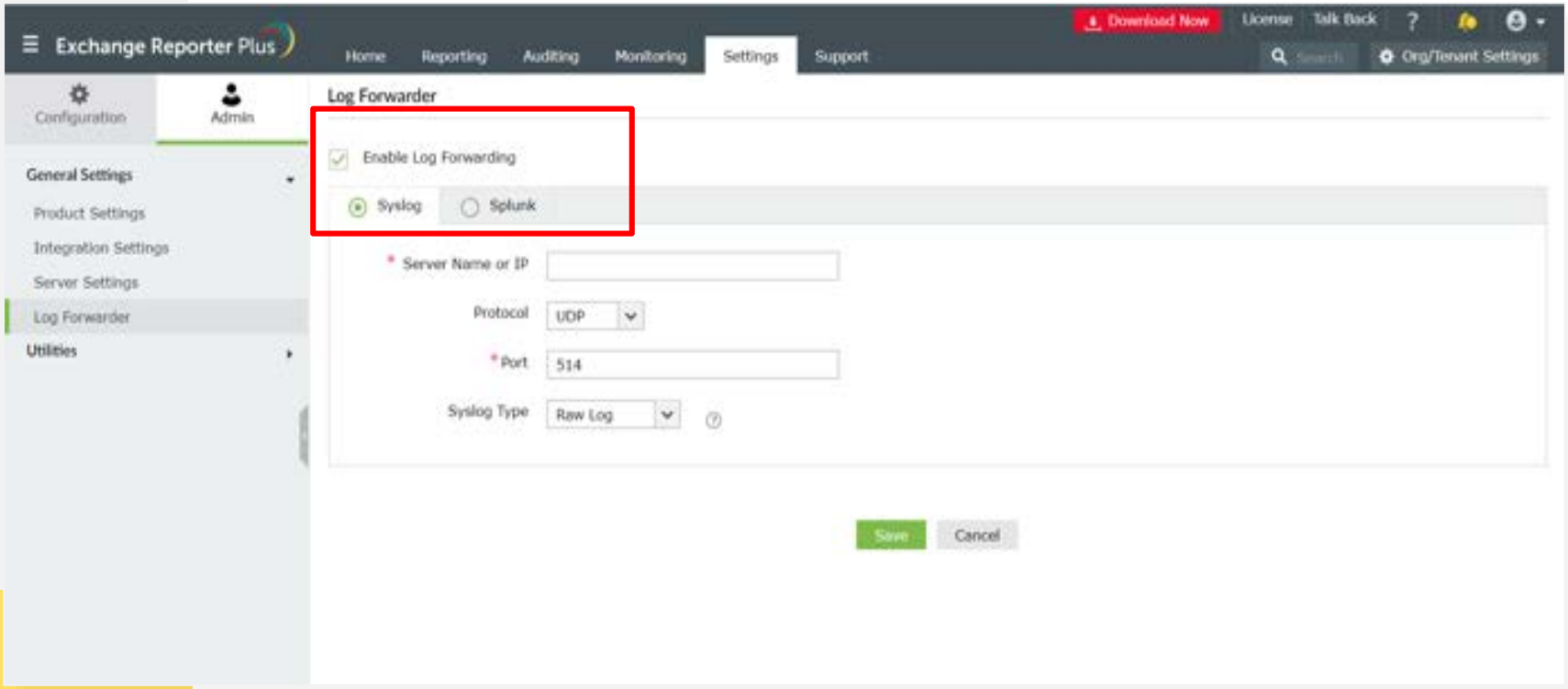
Configure SSL and logging levels



SIEM integration and log forwarding



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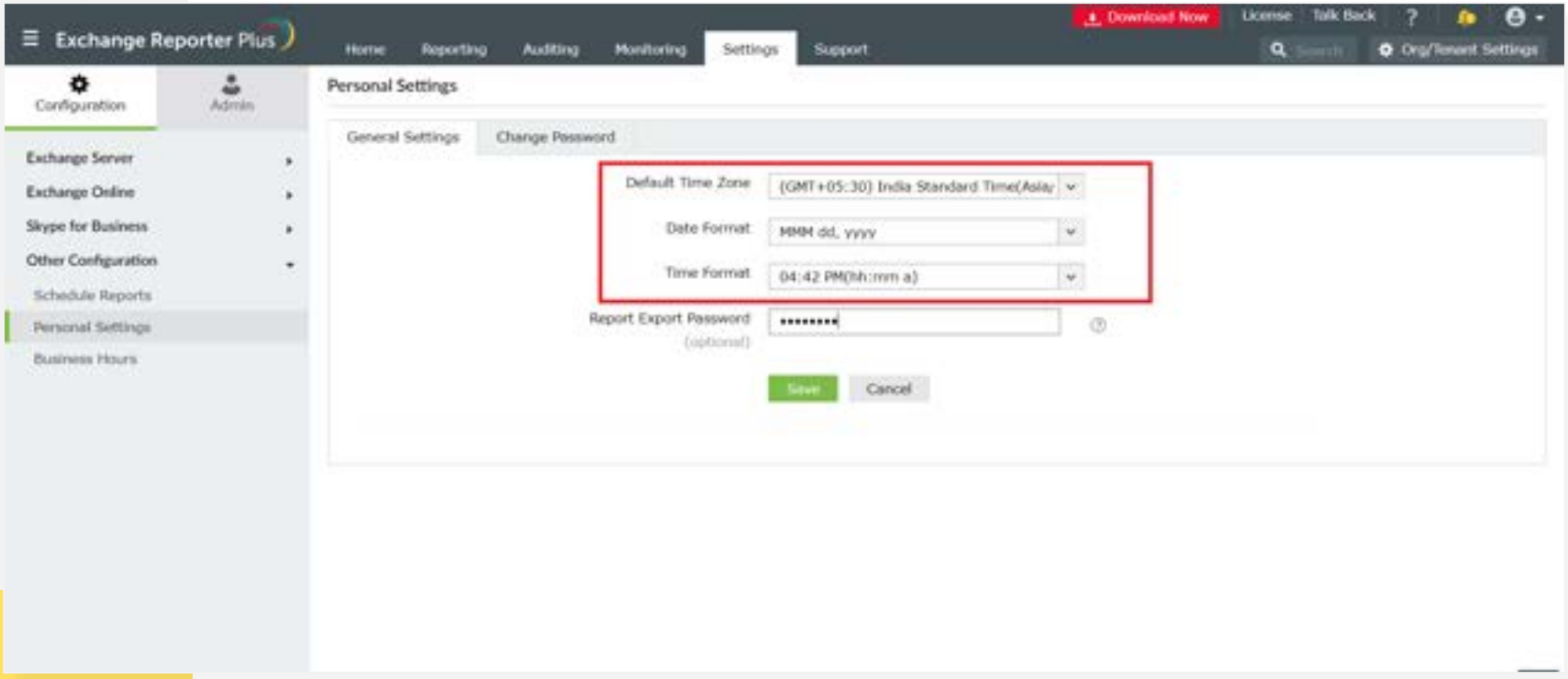
Configure time zones and business hours



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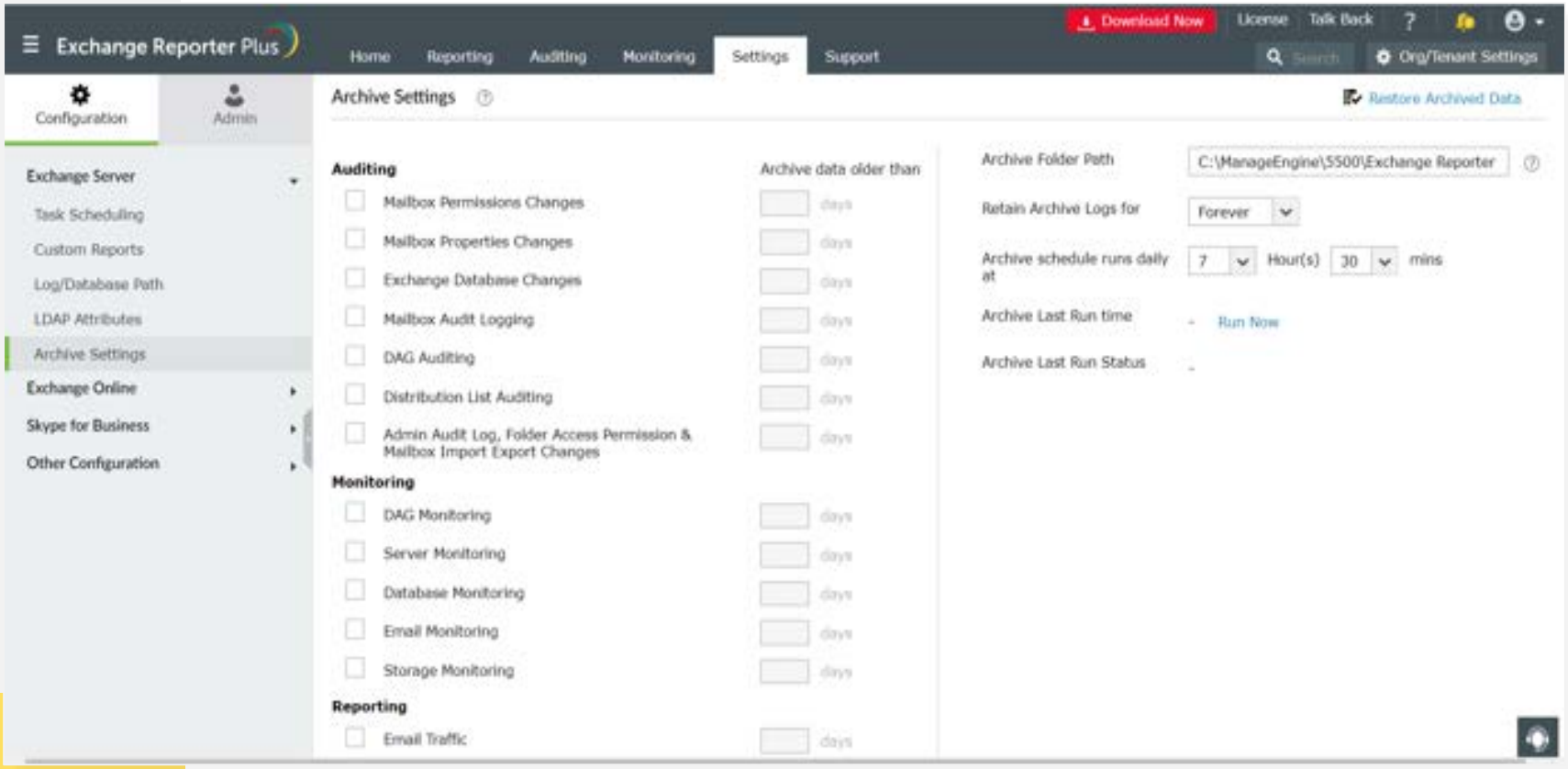
Indefinite data archive



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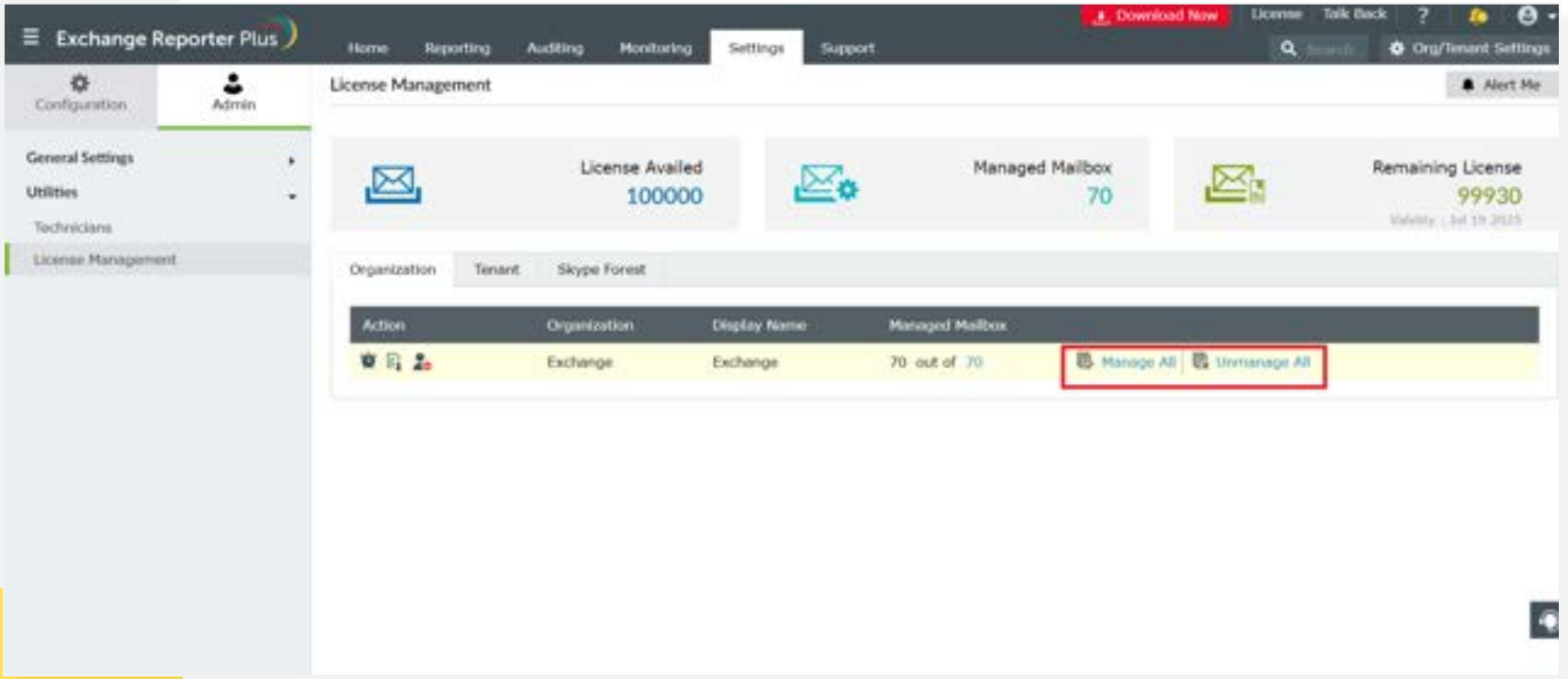
License management



License-related FAQs

License-related FAQs

- Licensing is based on the **number** of mailboxes
- Data can be collected from specific Exchange mailboxes alone using the **Manage/Unmanage** option
- The **trial mode** is functional for **60 days**, during which data is fetched from the entire Exchange organization
- After the trial ends, the product will be automatically converted to the **Free Edition**, which supports 25 mailboxes
- The **commercial license** can be applied anytime during or after the trial period

Next steps

- Visit https://www.manageengine.com/products/exchange-reports/edition-comparison.html?btmMenu for more information on various editions and pricing
- Get a free online demo of the product at http://demo.exchangereporterplus.com/
- Contact support@exchangereporterplus.com for assistance
- Download the latest build for a 60-day free trial

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Thank you