ManageEngine
AssetExplorer

ManageEngine

A division of Zoho Corporation, a bootstrapped, private, and profitable company

18+ years of IT management solutions expertise

180,000+ customers

2,500+ employees

90+ products & free tools for IT management

190+ countries

The common challenges

faced by IT asset management teams

Inability to maintain a composite asset inventory

Difficulty in tracking IT asset life cycles

Lack of a streamlined purchase and contract management process

Failed license compliance audits

Isolation of ITAM from IT service management (ITSM) processes

Insufficient data to aid strategic decision making

Asset Management

With

ManageEngine

ManageEngine

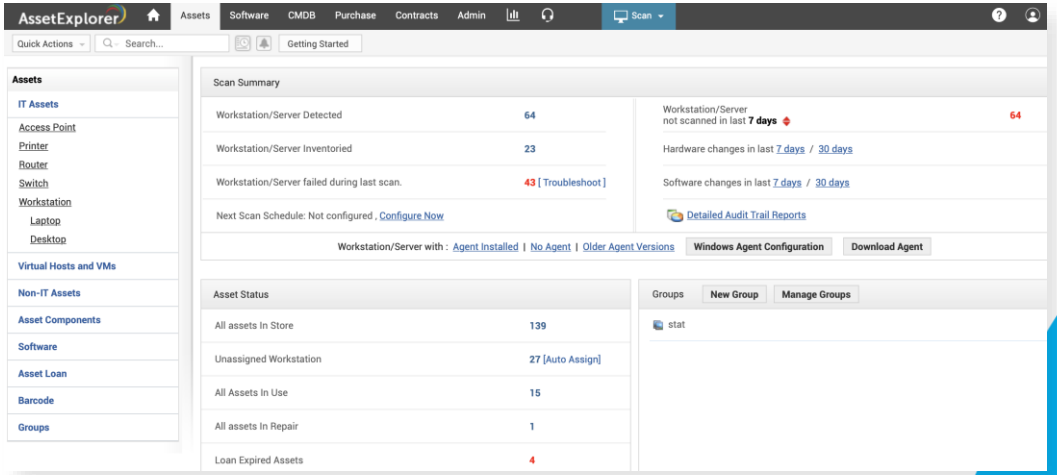
AssetExplorer

The all-in-one ITAM solution

Why
AssetExplorer?

1

A single source of truth about the IT infrastructure with all the hardware & software assets enabled through multi-source discovery



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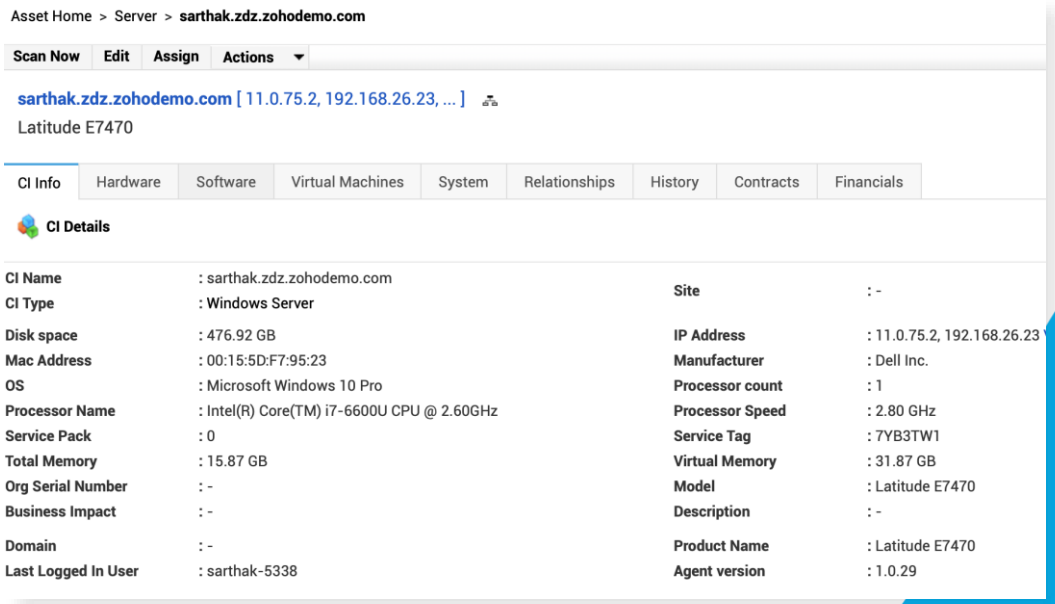
2

Complete control over the assets throughout the life cycle from procurement through disposal with custom asset statuses along with the ability to track ownership and auto-assign owners



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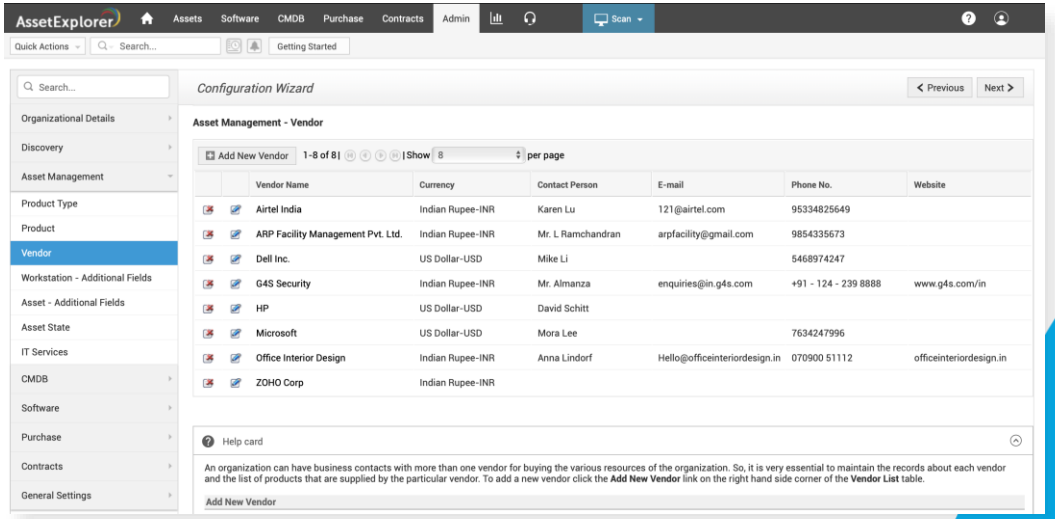
3

Ability to maximize ROI on vendor relationships with a vendor catalog, and associate the products supplied by each vendor with pricing, warranty, and maintenance details



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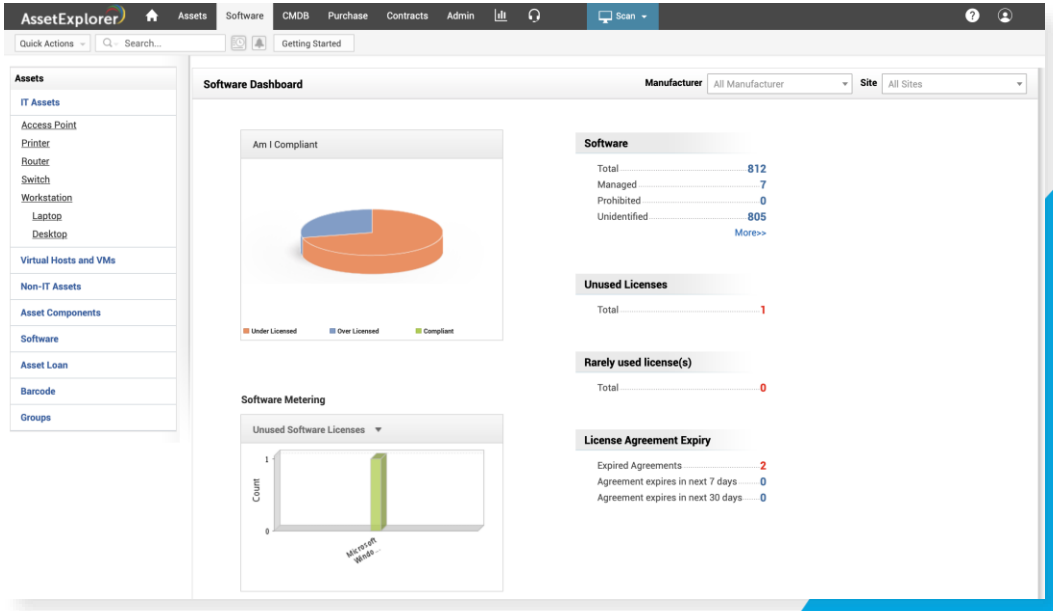
4

High software license compliance rates and lower risk of audit violations through built-in software license management with real-time software license metering and compliance dashboards



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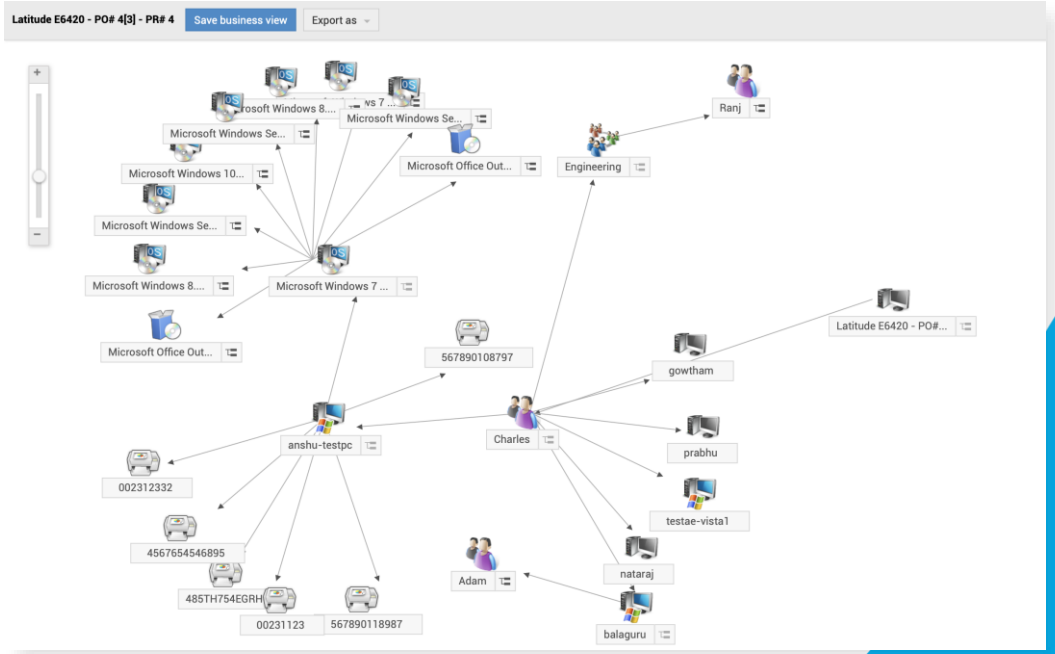
5

Reduced risks with proper impact analysis of incidents and changes through a visual map of all the dependencies and relationships between various assets built on a configuration management database (CMDB)



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6

Easy access to real-time IT asset metrics via hardware and software dashboards, which provide the overall picture of all asset-related metrics including over licensed, under licensed, and compliant software details

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Top ITAM capabilities

- Multi-source asset discovery
- Scheduled asset scans
- Real-time hardware and software asset dashboards
- Software license management and metering
- Software asset management
- Purchase order management
- Asset life cycle management
- IT asset inventory management
- Configuration management database (CMDB)
- Native Microsoft System Center Configuration Manager(SCCM) integration

Editions

Free

- All functionality
- Free edition never expires
- Restricted to 25 nodes
- Available in 29 languages
- 24x5 live technical support

Trial

- Fully functional 30-day trial
- Valid up to 30 days
- Restricted to 250 nodes
- Available in 29 languages
- 24x5 live technical support

Professional

- Fully functional
- Valid until license expires
- Manage nodes based on the purchased license
- Available in 29 languages
- 24x5 live technical support

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Supported databases, browsers, & OSs

Windows Server 2012-2016
Windows 7/8/10
RHEL 8 and above
Ubuntu 14.0 and above

MSSQL 2019, 2017, 2016
MSSQL 2014, 2012, 2008
PostgreSQL

Internet Explorer: IE11, IE
Edge
Firefox
Google Chrome

Customers

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Asset Explorer named the best enterprise ITAM software of 2019

by

IT BUSINESSEDGE

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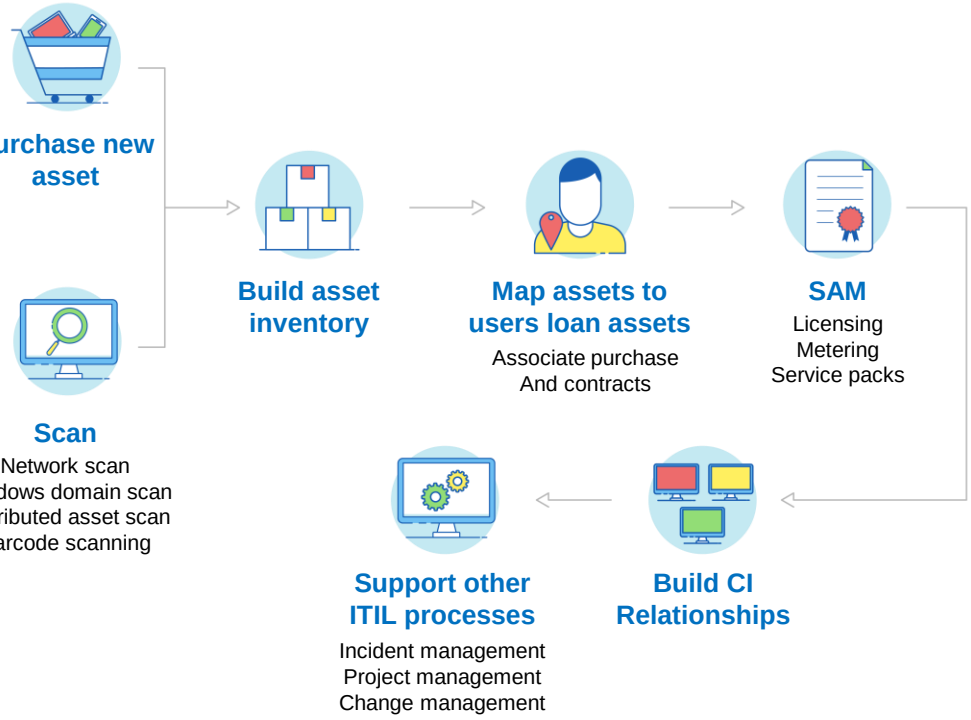
How AssetExplorer enables best practice ITAM for support operations

Asset management workflow



Best practice asset management with AssetExplorer

Gain control over all hardware and software inventory

Multi-source discovery modes (Agents, Windows/network/ distributed scans)
Barcode-based discovery

Manage all your software license investments

Asset types
Product types

Track assets across their life cycle from requisition to retirement, along with ownership

Asset states | User-workstation mapping | Asset loans

Best practice asset management with AssetExplorer

Keep track of asset depreciation and other costs

Depreciation | Cost center | GL codes

Classify asset and product types

Software, license, and agreement types

Map relationships between assets and business services

CMDB | CI types
CI relationships
Business views

Best practice asset management with AssetExplorer

Track software usage and compliance

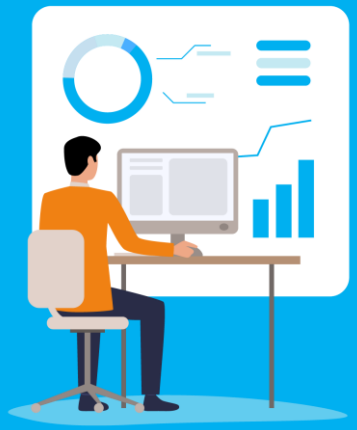
Asset states
User-workstation mapping | Asset loans

Stay on top of your IT purchases

Purchase management
Vendor list | Approvals
Invoice and payment
Associated assets

Centralize the asset contracts management process

Contract details | Renewal details | Child contracts
Expiry notifications
Associated assets



Reporting in AssetExplorer

Reporting in Asset Explorer

Pre-defined reports

Customizable reports

Query reports

Generate & share reports

Email as HTML,XLS,CSV and PDF | Customize dashboard

Schedule reports

Knowledge base

Configure & modify reports

Report type, Choose desired data, Filter options, Save reports

Best practice reporting in AssetExplorer

Keep tabs on your key service desk metrics

Out-of-the-box reports
Live dashboards
Custom dashboard widgets

Keep key stakeholders and CXOs informed periodically

Scheduled reports
Email reports automatically
Export reports as HTML, PDF, XLS, and CSV files

Mine information about your service desk from the available data

Custom reports (tabular, matrix, summary, and audit reports) | Query reports | Custom CI reports

Thank You!

www.assetexplorer.com

sales@manageengine.com