

# ManageEngine ADManager Plus

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## Introduction

**ADManager Plus** is a web-based Active Directory (AD), Office 365 and Microsoft Exchange management solution that offers:

- 360-degree provisioning
- Bulk management of AD objects
- 200+ pre-packaged reports complete with on-the-fly management actions
- NTFS and Share permissions management, group membership management and more
- Automate crucial AD routines
- Secure and granular delegation of tasks

# Why ADManager Plus?

- A dashboard that can be customized to view the most essential information of your domain.
- Predefined purpose-based management actions that reduce the time and effort required for object management.
- Gain essential insights about your AD, Office 365 and Exchange objects, without using complex scripts.

# Why ADManager Plus?

- Point-and-click operations that empower technicians without any AD expertise to perform successful AD management and reporting.
- Notify admins via SMS or email alerts whenever a task is performed.
- Since ADManager Plus is a web-based solution, you can perform AD management securely, without accessing your domain controllers directly.

# Management

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# Management

- Provision user accounts across multiple platforms such as Active Directory (AD), Microsoft Exchange, Office 365, Skype for Business Server, and G Suite, simultaneously from a single console.
- Streamline the management of AD objects like users, computers, groups, contacts, OUs and GPOs using customizable templates.
- Perform bulk AD object management via CSV import.
- Perform AD tasks such as password reset, account unlocks, and more, quite easily.
- Customize naming formats to meet the needs of your organization.
- Get real-time notifications whenever a management operation is performed.

# 360 Degree Provisioning

Provision accounts across the following platforms from a single console:



G Suite



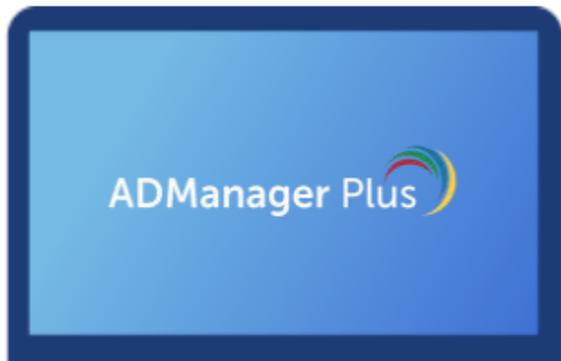
Active Directory



Microsoft Exchange



Office 365



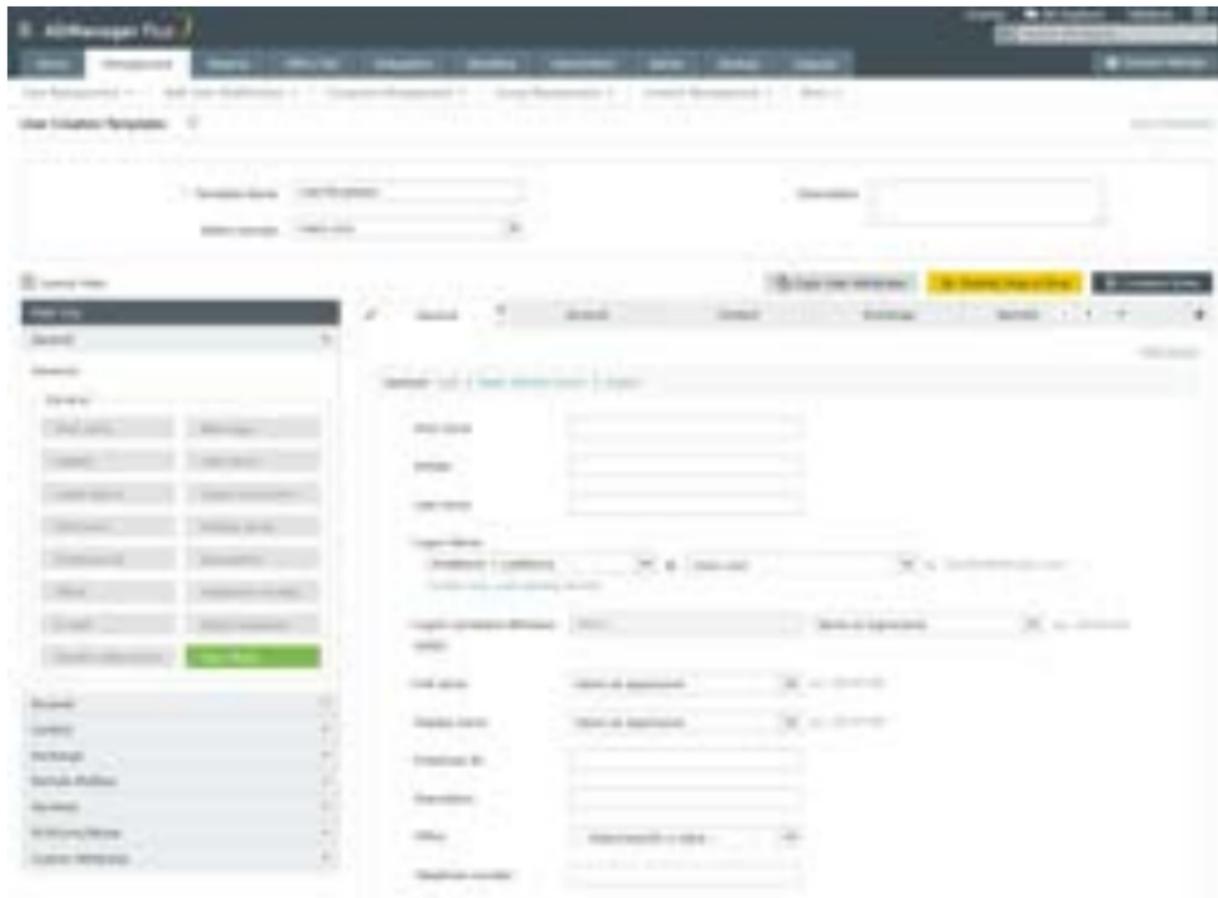
Skype for Business  
server

Management:

# Customizable Templates

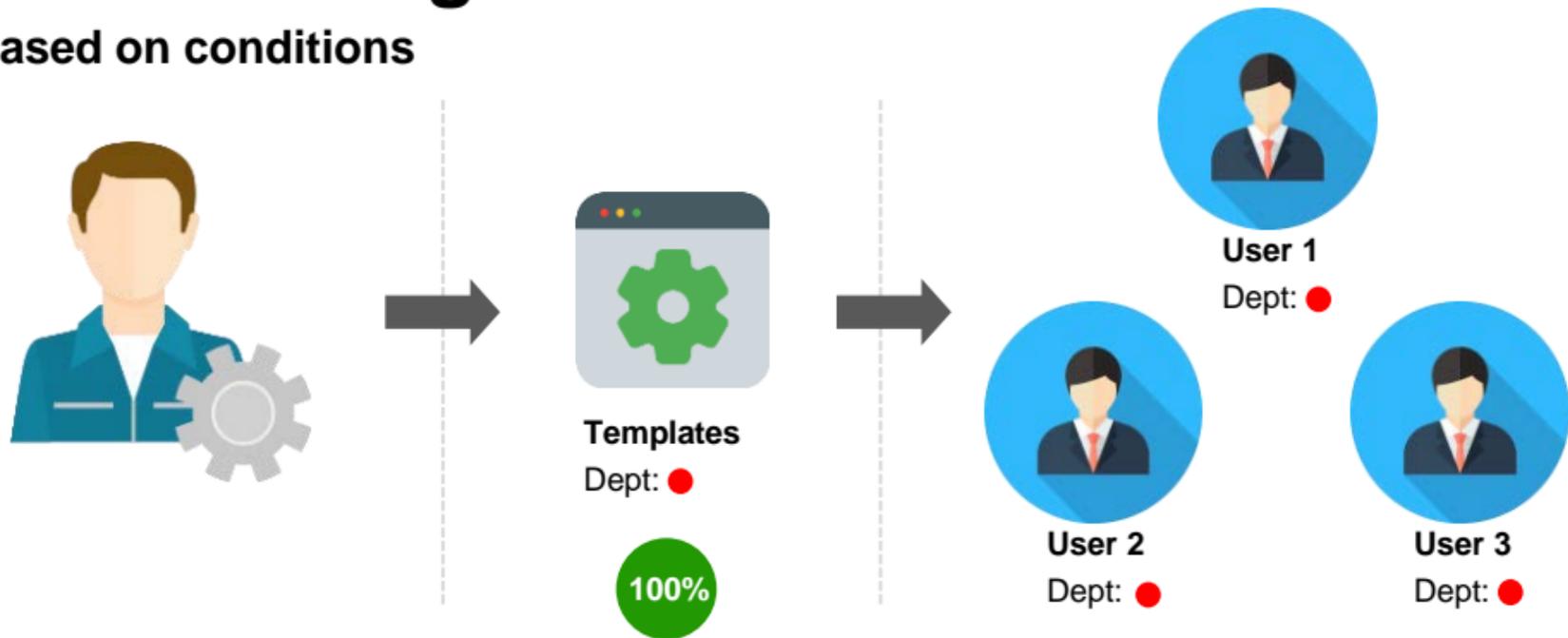


# Customizable Templates



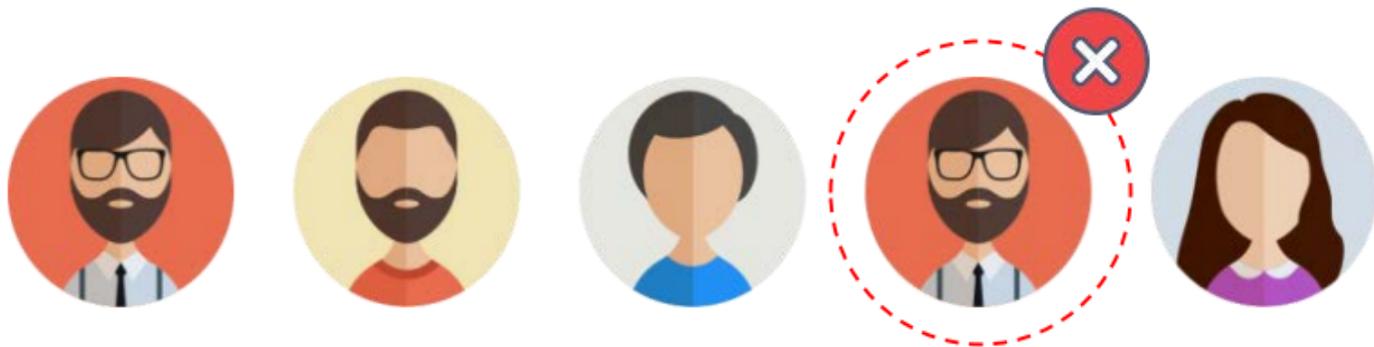
# Auto - configure attributes

based on conditions



- In a template, pre-configure access permissions/entitlements for users based on their positions or departments.
- Set rules to populate attributes automatically.

# Avoid Duplication



Use templates to proactively identify and handle duplicates at the forest or domain level. Decide what action has to be taken in case duplication occurs.

Management:

# Bulk Management



# Bulk Management



# Bulk Object Creation

Create multiple objects (say users) at one go by importing a CSV file containing user data (without using any script).



Importing  
user details  
from a  
CSV

ADManager Plus 



Create  
Users



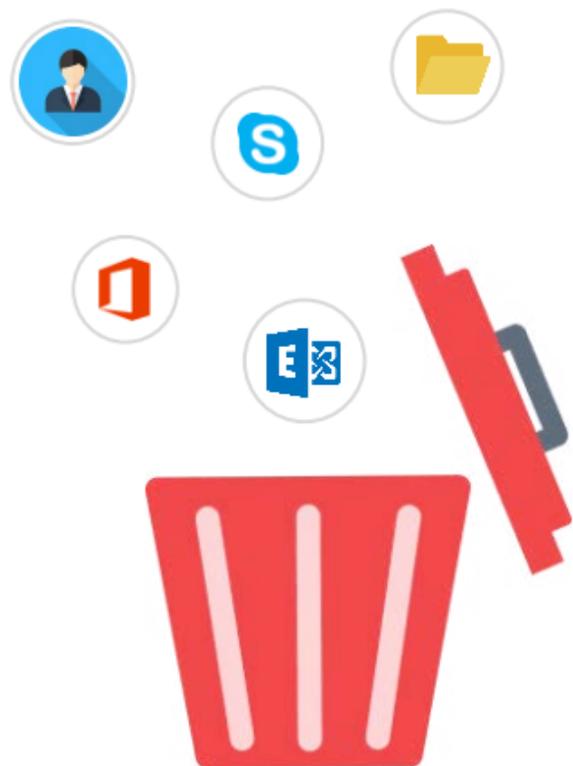
# Bulk Management of Objects

- Use built-in features to perform operations like reset password, unlock accounts, or modify multiple attributes like Profile attributes, Contact attributes, and more.
- Perform management operations on multiple objects at one go.

# Delete/Disable Policy

**Automatically perform the following whenever a user account is deleted, or disabled:**

- Delete, or disable the:
  - Home folders
  - Roaming profiles
  - Office 365, G Suite accounts, and more.
- Export Exchange mailboxes as a PST file



# Delete/ Disable Policy



# Customize Naming Formats

- Create custom naming formats according to the needs of your organization.
- Create multiple naming formats, and configure the option of trying out other formats to handle exceptions.

# Custom Naming Formats

**Customer Naming Format**

Format Name:

Format ID:

Format Code:

**Help icon**

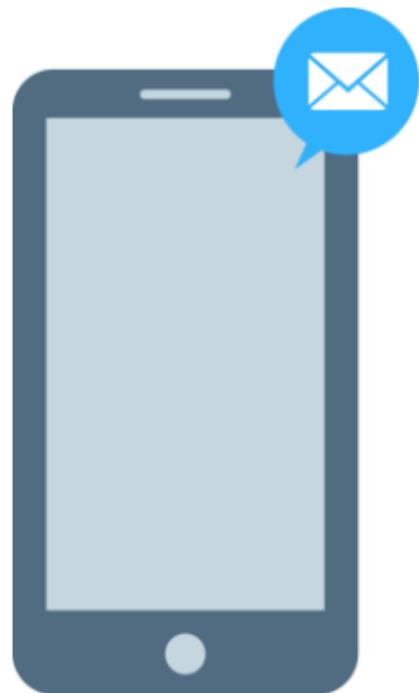
**Illustration 1**

- 1. **Customer 1 - Customer** - This illustrates a naming format with a customer ID, **000001**, in a customer name. The name is **000001** and is followed by **Customer**.
- 2. **Customer 1 - Customer** - This illustrates a naming format with a customer ID, **000001**, in a customer name. The name is **000001** and is followed by **Customer**.
- 3. **Customer 1 - Customer** - This illustrates a naming format with a customer ID, **000001**, in a customer name. The name is **000001** and is followed by **Customer**.
- 4. **Customer 1 - Customer** - This illustrates a naming format with a customer ID, **000001**, in a customer name. The name is **000001** and is followed by **Customer**.

**Note:** If you wish to create naming formats with conditions, click the **Help icon** in the bottom right corner of the page that is located when you click the "Naming Format" tab in the "System Settings" page.

# Real-time notifications

- Notify administrators or technicians about any change made in AD through ADManager Plus via:
  1. SMS
  2. Email
- Create notification templates to configure the recipient, and the message that has to be sent.
- Create notification profiles to send custom notification messages.



# Reporting

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# Reporting

- Script-free reporting.
- 200+ pre-packaged reports that cover essential information about AD, Exchange, Office 365, G Suite, and more.
- Perform on-the-fly management tasks directly from these reports.
- Create custom reports as per the needs of your organization.
- Automatically generate reports using the report scheduler.
- Meet compliance needs with reports for regulations like SOX, HIPAA, PCI, GDPR and more.

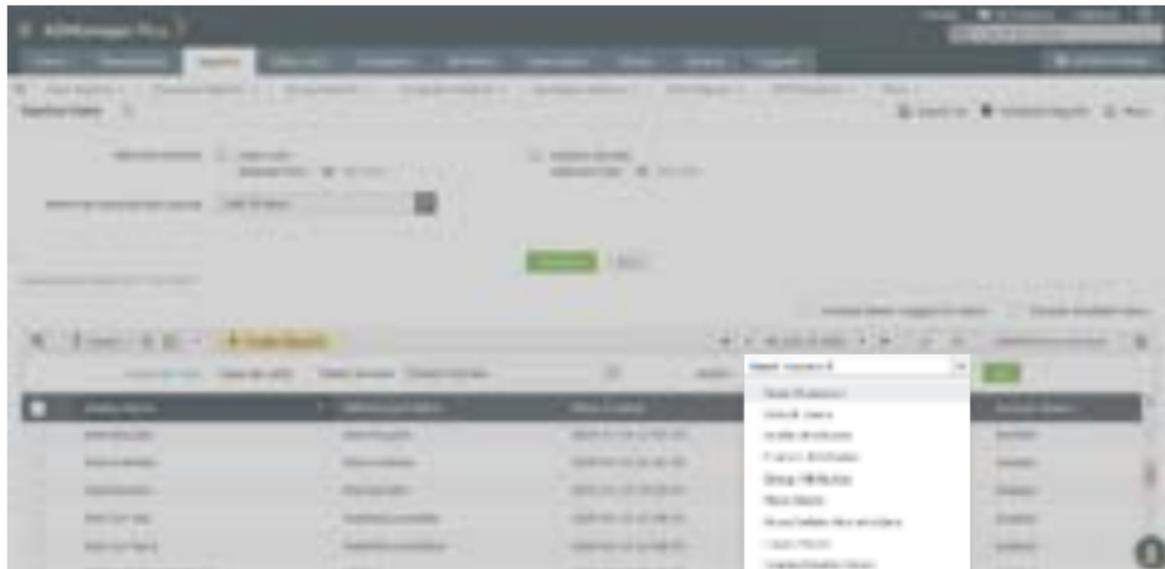
# 200+ Pre-packaged Reports

Generate reports such as  
Inactive Users report,  
Password Unchanged Users  
report, Disabled Users  
report, and more.



# On-the-fly Management

Perform management operations from within the reports.



# Built-in Report Scheduler

- Schedule reports to be generated at a specified time.
- Email the required reports to administrator/technicians automatically.
- Set a location at which these reports must be stored.



# Custom Reports

Apart from 200+ built-in reports, you can also create your own report that includes only the required attributes, and best suits the needs of your organization.



# Compliance Reports

- Verify your compliance position with the help of predefined reports.
- If needed, take remedial actions within these reports to ensure your organization complies with PCI, HIPAA, SOX, the GDPR, and more.



# Delegation

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# Delegation

- Non-invasive delegation: Actual Active Directory permissions remain untouched.
- The technician role is defined only in the tool.
- OU-based delegation: Fine-tune delegation of Active Directory tasks by restricting delegation rights of technicians to specific OUs.
- Role-based access: A technician will not be able to perform any other task apart from the ones delegated to him.
- Audit reports: Keep track of who does what!

# Delegation





## Non-invasive Delegation

The permissions delegated using ADManager Plus do not affect the actual AD permissions of the user.



## Role-based Access

Create roles to granularly delegate management and reporting actions to technicians.



## Audit Reports

Keep track of the activities performed by all the technicians in your AD environment

# Active Directory Backup & Recovery

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# Active Directory backup and restore

- Back up and restore important AD objects, such as users, computers, contacts, groups, OUs, and GPOs, without directly accessing the DC.
- Back up and restore your domain's DNS zones and nodes. You can also keep backups of DNS configuration changes for easy restoration after accidental changes.
- Compare different backup versions to view what has changed, and undo even the smallest of accidental changes.
- Empower your help desk by delegating AD backup and recovery rights to specific OUs. Keep track of backup and restore activities with the help of audit reports.



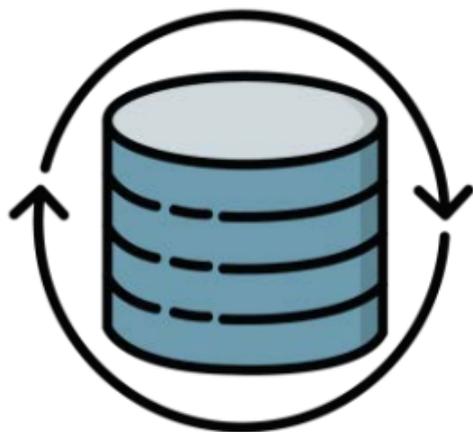
# Backup

- **Incremental backup:** Expedite the backup process and minimize the utilization of storage space by only backing up the changes made since the last backup. Subsequent backups are stored as versions.
- **Full backup:** Regularly perform complete backups of all the objects present in your domain.



# Recovery

- **Object and attribute-level restoration:** Restore only the required objects or individual attributes of particular objects.
- **Restart-free recovery:** Recover objects completely or granularly without having to restart your DCs.



# Workflow

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# Workflow

- Multilevel workflow that helps assign and prioritize tasks.
- Manager-based workflow that grants managers granular control over the properties of their team's objects.
- Track the status of delegated tasks. Monitor and review tasks including automated tasks.



# Automation

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# Automation

- Script-free automation
- Enforce workflow for controlled automation
- Automated AD object management with the help of pre-built actions



## Automate tasks

- Easily automate crucial standalone tasks such as user creation, password resets, moving computers, and more.
- Set the time constraints and intervals after which the automation is to be repeated.
- Option of importing user details from a CSV, or external databases or HRMS, for creating AD users automatically.
- Option to use any of the relevant reports as inputs for automating tasks.

# Automation Policy





## Automation Policies

- Automate a series of tasks that help you automate complete routines.
- For instance, AD cleanup will require the following tasks to be automated:
  - Disable the required users
  - After 30 days from disabling the users, strip off all the group memberships.
  - After another 30 days, delete the users.

# Office 365 Management and Reporting

- Flexibility to manage and report on Active Directory and Office 365 from a single window.
- Built-in management tasks.
- Get Office 365 License and Group reports in an instant without PowerShell scripting.

# Microsoft Exchange Management and Reporting

- Bulk mailbox creation: Create bulk user mailboxes in a single click by just importing a CSV file.
- Set mailbox properties while creating mailbox – all in one action.
- Delegate to help desks the rights of creating and setting mailbox properties.

# Mobile AD user management

**ADManager Plus mobile apps for iOS and Android offers the following operations:**

- Reset password, unlock, enable/disable, and delete users
- Manage group memberships
- View, manage, and execute AD task requests
- Get reports about locked out, disabled, password expired, and inactive users

# Integrations

ADManager Plus supports integrations with:



**External  
databases**



**HR management  
systems**



**Help desk  
software**

# Integration with external databases

- Administrators can now import user records directly from external databases to automate user creation, modification and deletion.
- The external databases that can be integrated with ADManager Plus include:



**ORACLE®**  
D A T A B A S E

# Integration with HR Management Software

- Administrators can now integrate ADManager Plus with a HR Management system and directly import the user details from the HRMS to create AD user accounts automatically.
- ADManager Plus currently supports integrations with HR management systems like,



Zoho People



UltiPro



bambooHR

# Integration with help desk software

By integrating ADManager Plus with your help desk console such as ServiceDesk Plus, ServiceNow and Zendesk, you can:

- Execute AD tasks directly from your help desk console
- Delegate simple AD tasks to technicians/HR associates having little to no AD expertise since AD management via ADManager Plus is a point and click activity
- Create users across multiple platforms like AD, MS Exchange, Office 365, Skype for Business, and G Suite without toggling between multiple windows

# Log forwarding

Administrators can now send the logs of Active Directory management operations performed using ADManager Plus to Syslog servers and SIEM tools such as Splunk for detailed auditing.



Splunk

Syslog



ManageEngine

# Thank you!

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For more details mail us at:  
[support@admanagerplus.com](mailto:support@admanagerplus.com)

