

DATASHEET

An exclusive privileged session management solution for enterprises

About Access Manager Plus

ManageEngine Access Manager Plus (AMP) is a web-based privileged session management solution for regulating access to remote systems through secure channels from a unified console. With comprehensive auditing capabilities, it offers total visibility into all privileged access use and lets enterprises manage privileged user sessions in real time, shutting the door on privilege misuse.

Key technical features

- One-click RDP, SSH, SQL, and VNC sessions
- RemoteApp support for Windows
- Bi-directional remote file transfer
- Jump box support for Windows and Linux
- Privileged session management and recording
- Live monitoring and collaboration
- In-depth audit trails

Benefits



Increased productivity for privileged users



Reduced attack surface



Improved and easy administration



Enhanced regulatory compliance



Tighter overall access governance

Complete remote access and privileged session security for enterprises

manageengine.com/privileged-session-management

Editions, pricing, and availability*

Free edition	2 users, limited features
Standard edition	\$495 annually for 5 users
30-day free trial	Fully functional, 2 users

*Perpetual licensing options available

See the complete [edition comparison matrix](#).

Minimum system requirements

Organizational size	Processor	RAM	Hard disk
Small (<1000 servers and <500 users)	Dual core or above	4 GB or above	Application: > 200 MB Database: > 10 GB
Medium (<5000 servers and <1000 users)	Quad Core or above	8 GB or above	Application: > 500 MB Database: > 20GB
Large (>5000 servers and >1000 users)	Octa Core or above	16 GB or above	Application: > 1GB Database: > 30GB

Prerequisites

- An external mail server (SMTP server) to send various notifications to users.
- SFTP server to be installed on all the target machines for seamless file transfer.
- SSH server to be installed and enabled on the Windows landing server for RDP connections.
- RemoteApp to be installed on the target machines to use the corresponding RemoteApp features.

Operating systems

Windows	Linux
<ul style="list-style-type: none">• Windows Server 2019• Windows Server 2016• Windows Server 2012• Windows Server 2012 R2• Windows Server 2008• Windows Server 2008 R2• Windows 8• Windows 10	<ul style="list-style-type: none">• Ubuntu 9.x or above• CentOS 4.4 or above• Red Hat Linux 9.0• Red Hat Enterprise Linux 7.x• Red Hat Enterprise Linux 6.x• Red Hat Enterprise Linux 5.x• Normally works well with any flavor of Linux

Databases

- PostgreSQL 9.5.3, bundled with the product
- MS SQL Server 2008 or above (SQL server should be installed in Windows 2008 Server or above)

Browsers

- Any HTML-5 powered browser such as Google Chrome, Mozilla Firefox, Safari, and Microsoft Edge.

Virtualization Platforms

- Hyper V
- VMware ESXi
- Microsoft Azure VM
- AWS—Amazon EC2 VM

Session protocols

- RDP
- VNC
- SSH
- SQL

Account discovery

- Windows
- Linux

File transfer protocols

- SFTP
- FTP

Encryption algorithms

- AES-256
- SafeNet Luna PCIe HSM
- FIPS 140-2 validated cryptography

Other Integrations

User Authentication

- AD
- Azure AD
- LDAP
- RADIUS
- Smart Card

Single sign-on

- Azure AD
- Microsoft ADFS
- Okta
- Any SAML-based authenticators

Two-Factor Authentication

- PhoneFactor
- RSA SecurID
- Google Authenticator
- Microsoft Authenticator
- Okta Verify
- RADIUS-based authenticators
- Duo Security
- YubiKey
- Any TOTP based authenticators

SIEM

- Log360
- Splunk
- ArcSight
- EventLog Analyzer
- Sumo Logic
- Any RFC 3164-compliant tool

ITSM

- ServiceDesk Plus On-Demand
- ServiceDesk Plus MSP
- ServiceDesk Plus
- ServiceNow
- JIRA Service Desk

About ManageEngine

ManageEngine is the enterprise IT management division of [Zoho Corporation](#). Established and emerging enterprises — including 9 of every 10 Fortune 100 organizations — rely on our [real-time IT management tools](#) to ensure optimal performance of their IT infrastructure, including networks, servers, applications, desktops and more. We have offices worldwide, including the United States, the Netherlands, India, Singapore, Japan, China, and Australia as well as a network of 200+ global partners to help organizations tightly align their businesses and IT.

For more information, please visit www.manageengine.com; follow the company blog at blogs.manageengine.com and on LinkedIn at www.linkedin.com/company/manageengine, Facebook at www.facebook.com/ManageEngine and [Twitter @ManageEngine](https://twitter.com/ManageEngine).

manageengine.com/amp



Technical support

Telephone: +1 408 454 4014

Email: amp-support@manageengine.com

ManageEngine

Access Manager Plus